



# STUDENT ORIENTATION

ADELAIDE CAMPUS

Trimester 4, 2024

*A very warm welcome to our New  
Students from the UBSS Staff.*

# Today's Topics

- Welcome message
- Acknowledgment of Country
- Introduction to UBSS
- Living in Australia
- Living in Adelaide
- Our Adelaide CBD Campus
- Facilities and Resources
- Support Services
- Skills Development
- Important Procedures
- Compliance
- Policies and Procedures
- Social Media



# Acknowledgement of Country



We acknowledge the Traditional Custodians of the lands and waters across Australia where our campuses are located and where we gather to meet and learn. Today, I honour the Kurna people, on whose land we are based and all the lands we gather from today.

We pay respect to Elders past and present, whose wisdom cultural heritage and care for these lands have guided countless generations, just as we strive to guide our students. Inspired by their commitment to learning and community, we walk together toward a future of mutual respect, understanding, and shared opportunity.



# Welcome Message

Education is valued by communities across the world for its impact on individuals, their families and the societies in which they live and work.

By enrolling in your course you have already made the choice to make that impact – Congratulations!

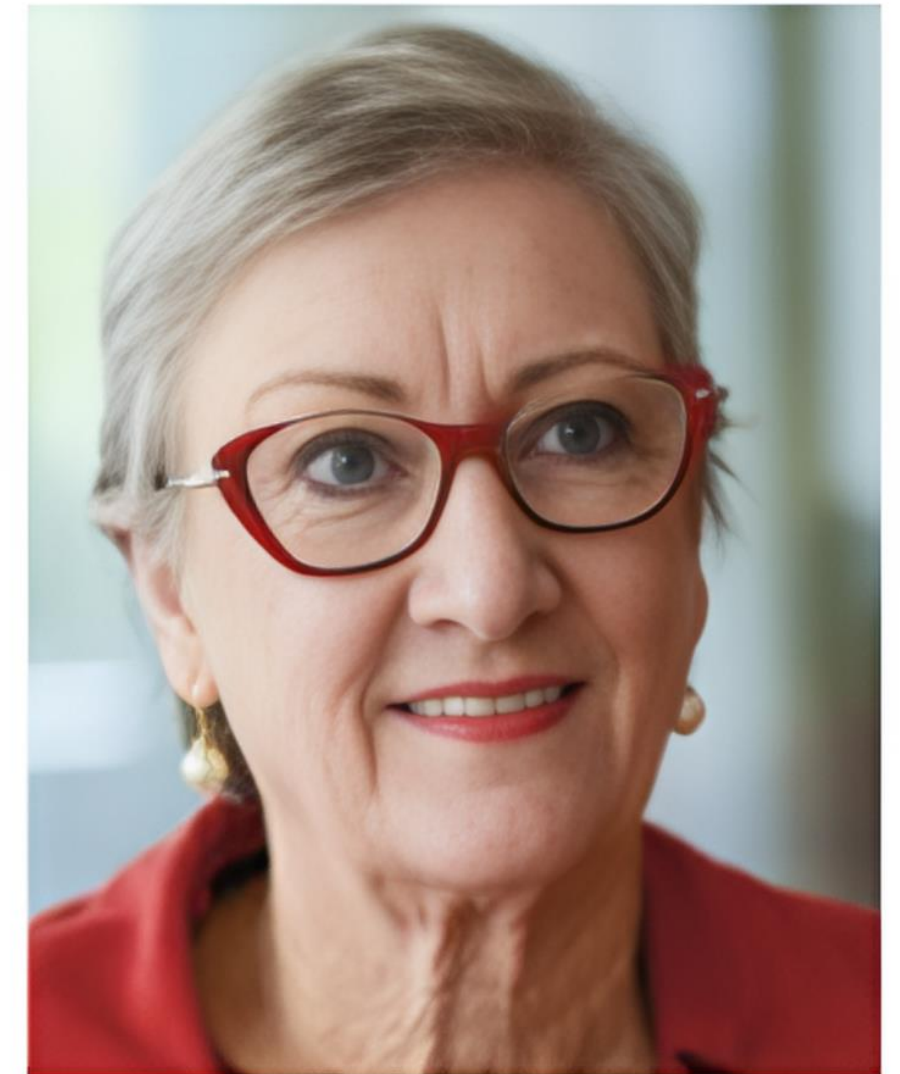
Group Colleges Australia are privileged to welcome you to UBSS and proud that we are able to prepare you to create that impact.

Your study with UBSS for this trimester and as you journey through to graduation, will be supported by educators who are committed to your success and who understand the importance of your study experience for your entry as professionals to the international business world.

Your lecturers and facilitators have expert business and accounting knowledge and experience and will twin their skills with those of the specialised learning support faculty.

It is our commitment to you to ensure your professional ambitions are realised and we look forward to connecting you with your lecturers, learning support professionals, peers and the UBSS community across Australia in the modern and well-appointed campuses in Sydney, Melbourne and Adelaide.

**We look forward to welcoming you and supporting your career success.**  
***We will have a full onsite presence in Trimester 4, 2024.***



**Ruth Ferraro PhD, GAICD, FGIA**  
Interim President at  
Group Colleges Australia



# Introduction to UBSS

# Introduction to UBSS

UBSS is a nationally recognised business school and higher education provider of undergraduate and postgraduate programs that prepare you for the challenges of the global business marketplace.

## Our Programs

Bachelor of Accounting

Bachelor of Business

Master of Business Administration (MBA)

*Accounting*

*Entrepreneurship*

*IT Management*





# Introduction to UBSS

## UBSS Mission

UBSS launches careers for the entrepreneurs of the future

## UBSS Motto

"International Education with an Australian Experience"

## UBSS Values

- Delivering the Bachelor of Business, Bachelor of Accounting and MBA with an Australian experience
- Providing a learning environment for the entrepreneurs of the future
- Providing a high level of student support and care to deliver a quality learning space
- Providing access to cutting edge online and classroom education technology for all students
- Ensuring academic excellence & free intellectual Inquiry



# Introduction to UBSS

## Our commitment:

It is the School's objective to prepare you to be work ready in the business world after completion of your degree.

This means we need a commitment from you!



# UBSS Governance

UBSS is a member of Group Colleges Australia (GCA), a partnership of educational institutions based in Australia.

The GCA Board and the GCA Executive Management Team have ultimate responsibility for UBSS performance and operations as an accredited higher education provider.

Overview of UBSS is managed by the UBSS Senior Executive in association with the UBSS Academic Senate.

Governance and Leadership

<https://www.ubss.edu.au/about-us/?tab=Governance>

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# UBSS Registration

UBSS is registered as a higher education provider in Australia by the Tertiary Education Quality and Standards Agency (TEQSA). The Tertiary Education Quality and Standards Agency (TEQSA), registers all Australian institutions, including government and private universities, that offer courses at the higher education (tertiary level) and accredits their courses for delivery in Australia and/or offshore locations.

CRICOS is the Commonwealth Register of Institutions and Courses for Overseas Students. CRICOS registration means that UBSS is authorised by the Australian government to enrol international students in its courses.

When you attend university or an approved higher education provider, you can get a FEE-HELP loan to pay all or part of your tuition fees (for Australian citizens and some special New Zealand visa holders only).

## Registration and Accreditation

<https://www.ubss.edu.au/registration-and-accreditation/>



**Australian Government**  
**Tertiary Education Quality  
and Standards Agency**

**CRICOS**



**Australian Government**  
**StudyAssist**



# Living in Australia

"Australia is a stable, democratic and culturally diverse nation with a highly skilled workforce and one of the strongest performing economies in the world."

<https://www.ubss.edu.au/living-in-australia/>

Global Recognition

Growing Destination

Multicultural Society

Safe Environment

Cost of Living Work



# Living in Australia

While living in Australia there are also a couple of important things to keep in mind:

**Emergency Contacts:** Triple Zero (000) is only to be used in a life threatening or critical situation when contacting the Police, Ambulance or Fire Services. Calls to Triple Zero (000) are FREE.

**International Students:** <https://covid19.swa.gov.au/covid-19-information-workplaces>

**Beach Safety:** <https://www.healthdirect.gov.au/beach-safety>

**Overseas Student Health Cover:** <https://oshcaustralia.com.au/en>

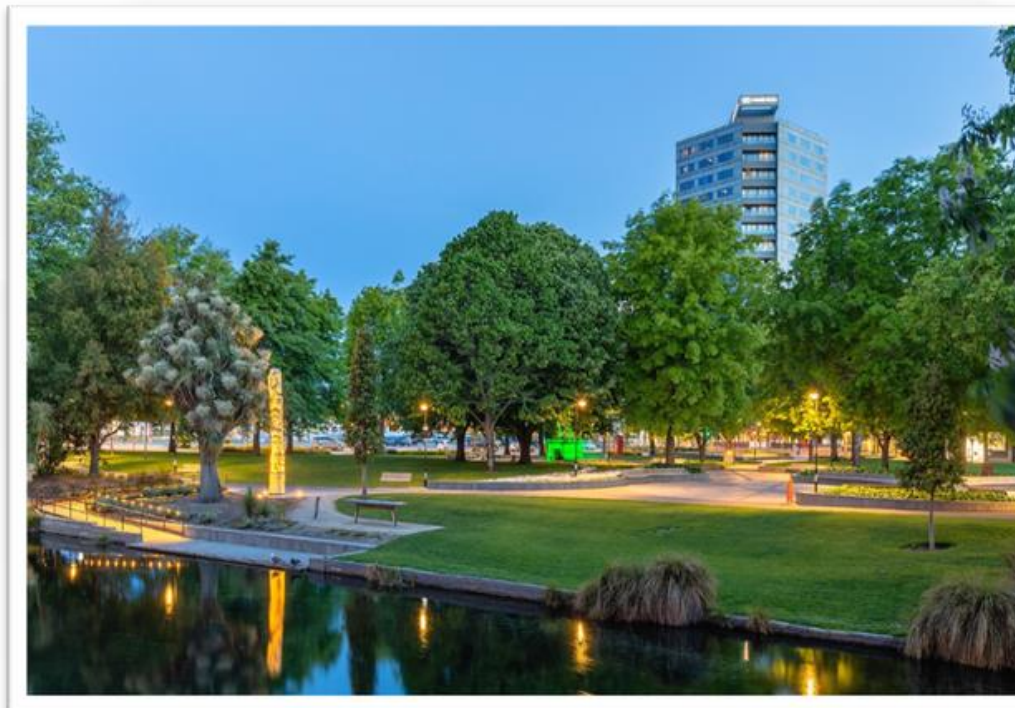
**Legal Advice:** [https://lsc.sa.gov.au/cb\\_pages/legal\\_advice.php](https://lsc.sa.gov.au/cb_pages/legal_advice.php)



# Living in Adelaide

“South Australia offers a relaxed, family-friendly lifestyle where you can truly achieve work-life balance and afford to do more. Adelaide is one of the world’s most liveable cities, perfectly positioned just a short drive from some of Australia’s most unique, globally-renowned regions, so whether you choose city, suburban or country life, South Australia offers something for everyone.”

<https://www.migration.sa.gov.au/why-south-australia/live>





# Living in Adelaide

## Places to Explore

“You’ll find it all in Adelaide and South Australia. Adelaide is the perfect starting point for your South Australian travel adventure. You can swim with dolphins, climb ancient mountain peaks, feed kangaroos, drink the world’s finest wine, and much more.” <https://studyadelaide.com/why-adelaide/life-in-adelaide/explore-south-australia>



**Cost of Living** - Adelaide is one of Australia’s most affordable capital cities.

Adelaide is up to 12% more affordable to live in than other major Australian cities, and has the lowest average rent in the country. With lower rent, food and public transport costs than most major Australian cities, you’ll be able to afford more of the wonderful lifestyle that Australia has to offer.

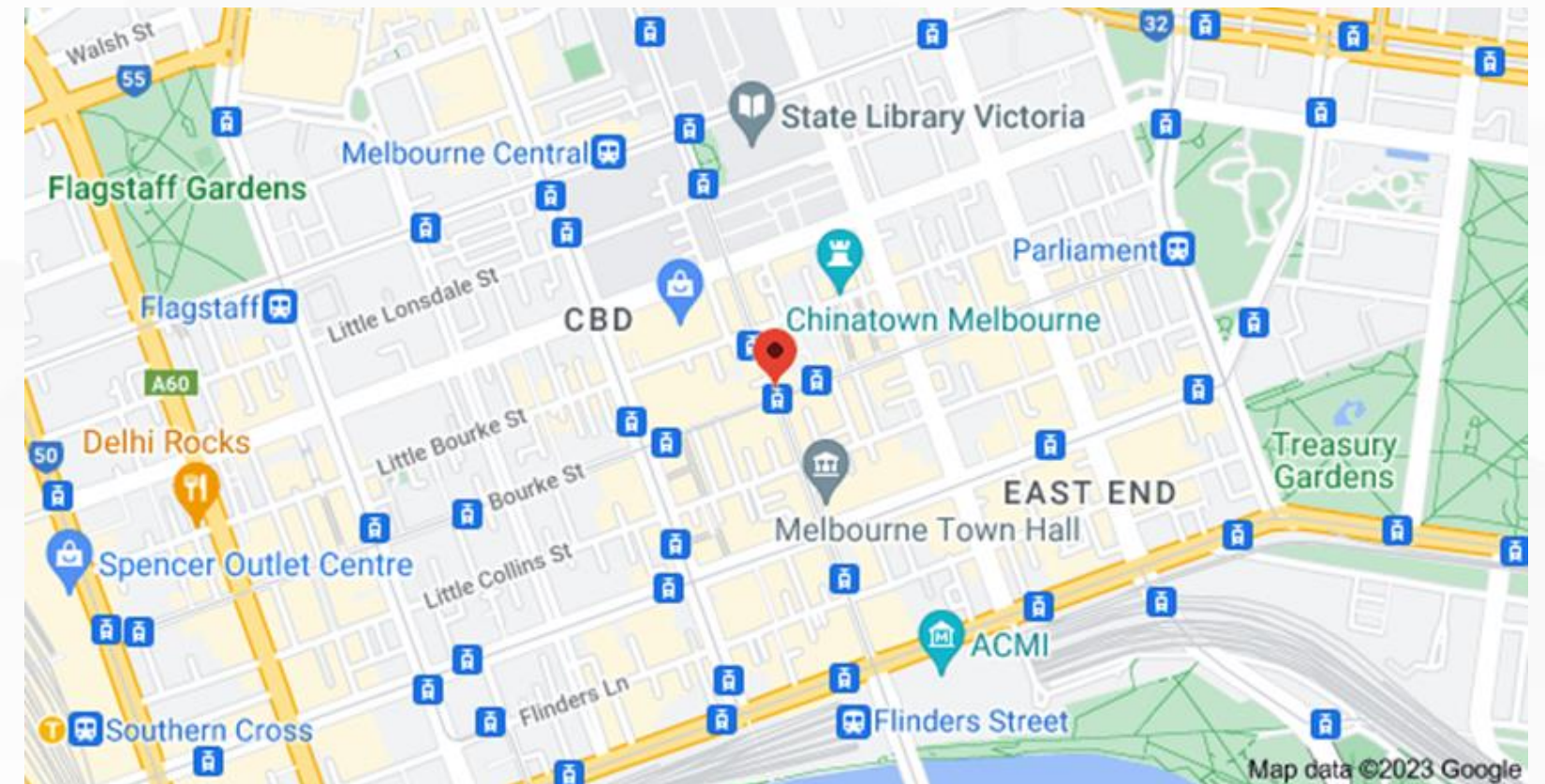
<https://studyadelaide.com/why-adelaide/life-in-adelaide/living-costs>



# Our Adelaide Campus

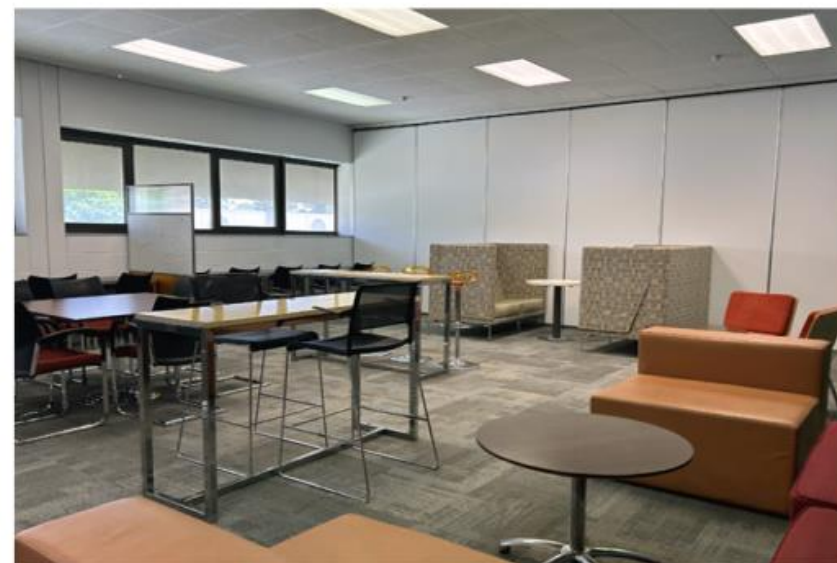
The UBSS Adelaide campus is located within the TAFE SA Regency campus.  
Enter via Entrance 2 on Days Road.

**137 Days Rd, Regency Park SA 5010**





# Our Adelaide Campus





# Academic Support Services



# Learning Staff Roles

The **Facilitator** will be responsible for:

- Delivering the tutorial materials
- Invigilating in-class assessments for their subject cohort
- Mark all assessments

The **Learning Support Coordinator** will be responsible for:

- Supporting students' academic growth and success
- Providing tailored learning assistance

07 Dec 2023



Share

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in

## The Important and Emerging Role of 'The Facilitator'

As part of the return to campus in T1, 2024 - **facilitators** will be engaged, at both Melbourne and Adelaide campuses, to deliver the tutorial elements of both postgraduate and undergraduate subjects.



# Learning Support Coordinator

The Learning Support Coordinators have developed workshops to assist you in your learning.

<b>Workshop 1</b>	Effective note taking	<a href="https://youtu.be/c_Tbsuz_yjM">https://youtu.be/c_Tbsuz_yjM</a>
<b>Workshop 2</b>	Researching for an assignment	<a href="https://www.youtube.com/watch?v=SDpDcHHN8Ag">https://www.youtube.com/watch?v=SDpDcHHN8Ag</a>
<b>Workshop 3</b>	Structuring an essay	<a href="https://youtu.be/EnVBqfRiBBg">https://youtu.be/EnVBqfRiBBg</a>
<b>Workshop 4</b>	Paragraphing	<a href="https://youtu.be/Ws1hCIJstpl">https://youtu.be/Ws1hCIJstpl</a>
<b>Workshop 5</b>	Preparing a presentation	<a href="https://www.youtube.com/watch?v=OYb8qBjrruk">https://www.youtube.com/watch?v=OYb8qBjrruk</a>
<b>Workshop 6</b>	Avoiding Plagiarism	<a href="https://youtu.be/Kl3-LKnmK7M">https://youtu.be/Kl3-LKnmK7M</a>

# Non-academic Support Services





# Support Services

## GCA Support Staff

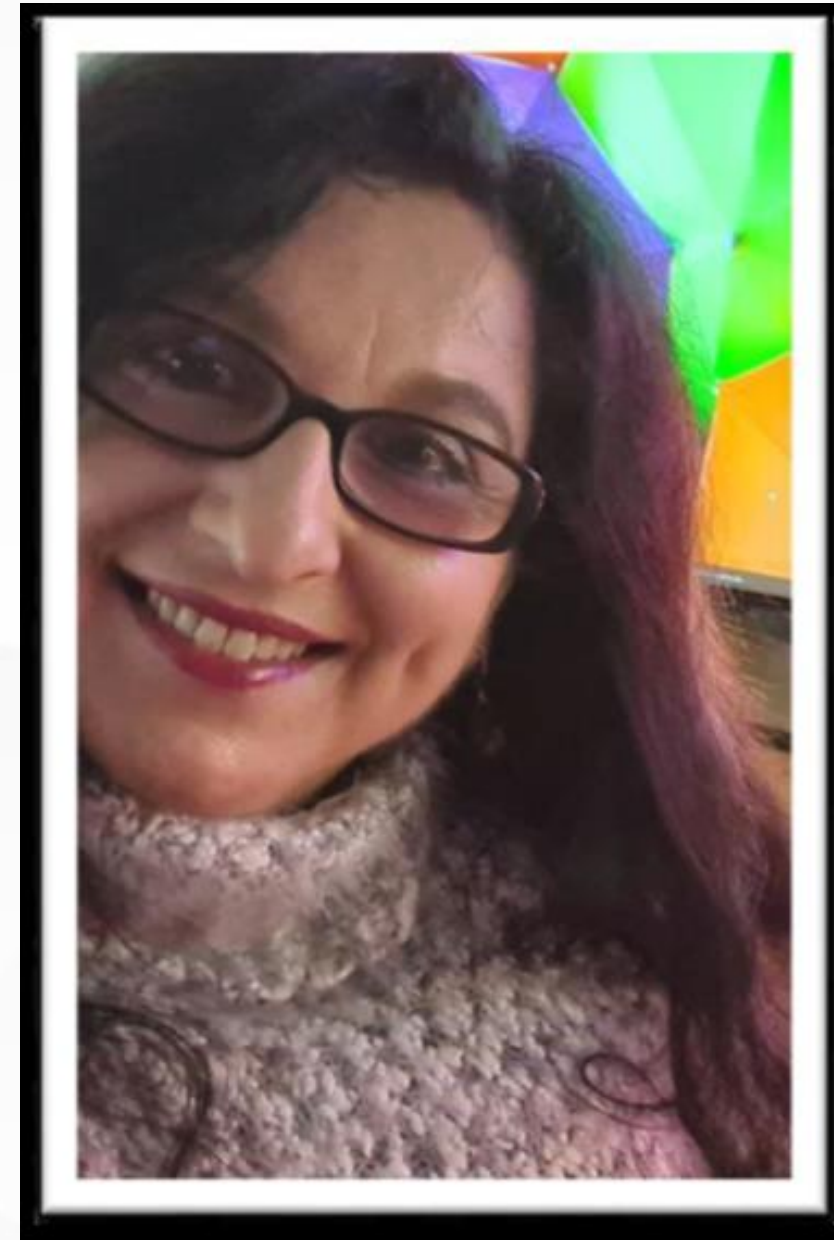
### STUDENT SERVICES DEPARTMENT

Phone: 1300 422 422

Email: [studentservices@gca.edu.au](mailto:studentservices@gca.edu.au)

Chat: [www.ubss.edu.au](http://www.ubss.edu.au)

Or contact us via the UBSS Mobile App



**Madilina Tresca**

Manager, Academic Administration

[Madilina.Tresca@ubss.edu.au](mailto:Madilina.Tresca@ubss.edu.au)

# Important Procedures





## Policies and Procedures

# Communication



# Communication

Effective communication between UBSS and students is VERY important.

The main ways of communicating:

- **GCA Webmail:** all students have an email account ([studentID@studentmail.gca.edu.au](mailto:studentID@studentmail.gca.edu.au)).
- **SMS to mobile:** text messages are sometimes sent for urgent messaging.
- **UBSS Mobile App:** we might send you notifications via your UBSS Mobile App, so make sure you download it.
- **myGCA Bulletin:** bulletins are sent out so you don't miss anything important. They will automatically appear once you log into your myGCA account.
- **Online Surveys:** we like to hear from you. Through our online surveys we manage student satisfaction and feedback.



# Social Media

Social media is a very important part of UBSS student experience. We strive to provide our students with high- quality, relevant and useful content at UBSS.

We provide daily content related Business, Entrepreneurship, management and UBSS related news.

We invite all students to like and follow our social media accounts, including Facebook, Instagram, LinkedIn and YouTube



UBSS Australia



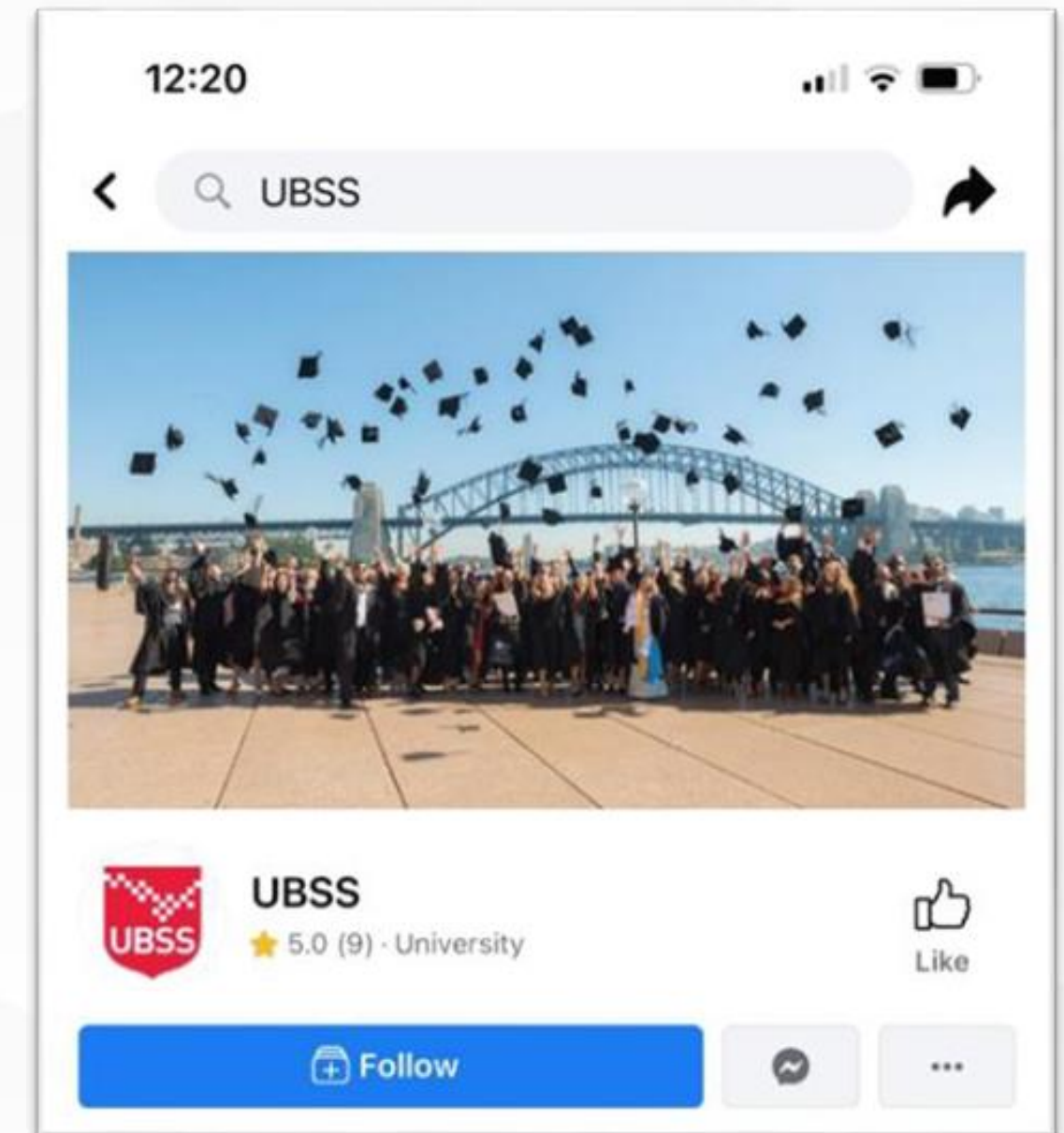
UBSS Australia



UBSS Sydney



UBSS Australia



# Professional Accreditation





# Important Procedures

## Student Identification

You will have access to **the digital student ID card** on the UBSS Mobile App.

You will have a QR code.

Please download your UBSS Mobile App today.

<https://www.ubss.edu.au/ubss-mobile/?tab=Overview>

## Important Procedures - 1 Download the UBSS Mobile App

Please download your UBSS Mobile App today.  
<https://www.ubss.edu.au/ubss-mobile/?tab=Overview>



**Via the UBSS App students are able to:**

- Access to MyGCA Connect
- Digital student card
- Check their timetables and schedule
- Book appointments with UBSS staff
- Live chat
- Follow UBSS upcoming events
- Check available courses
- Gain access to the “Student Central”
- View Frequently Asked Questions (FAQs)
- View Policies and Procedures



# Important procedures- 2

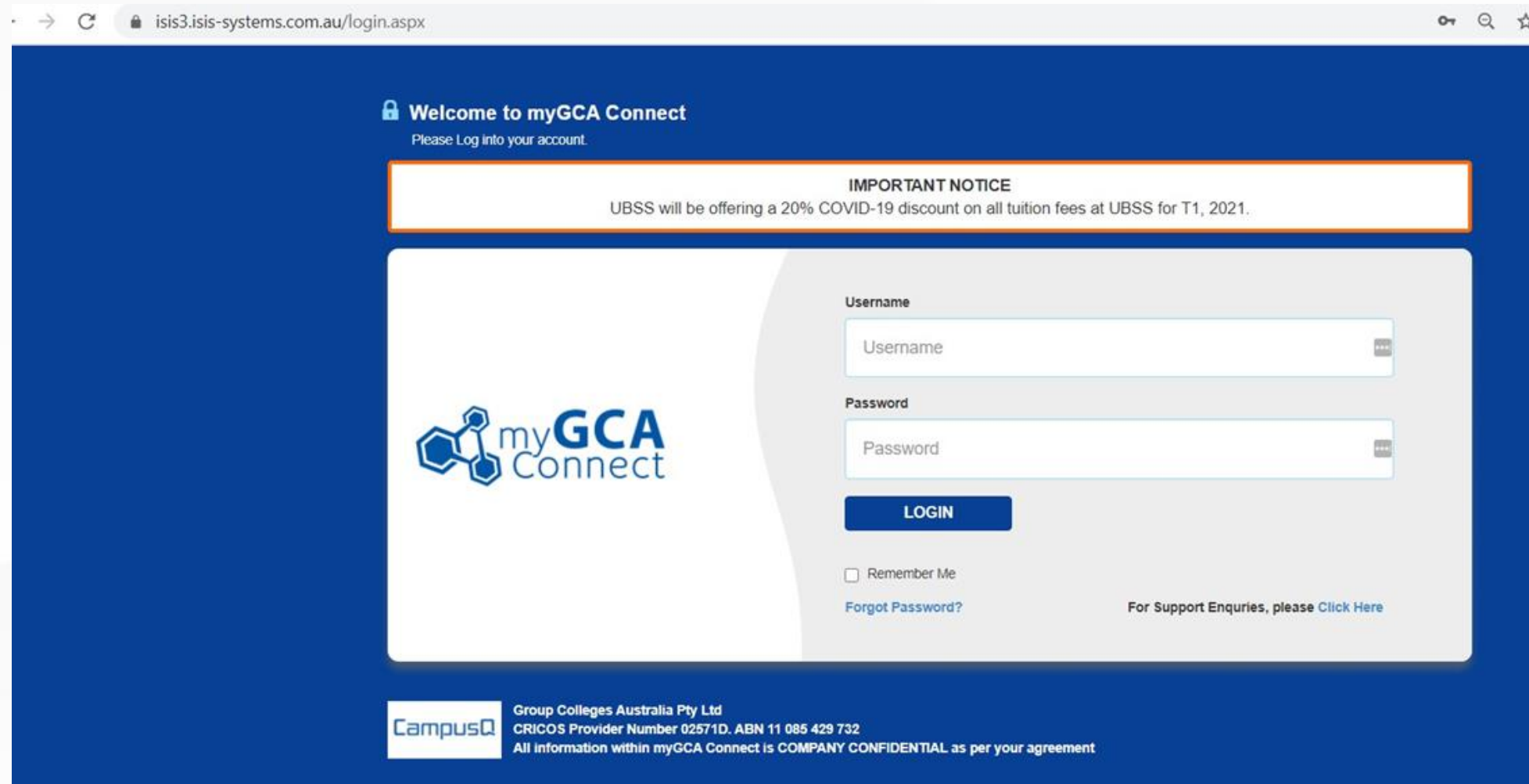
## Download my GCA

UBSS utilises the [CQ Queue Management System](#) which allows students to:

- Take virtual tickets to join the Student Services queue
- Receive notifications when their ticket is about to be called
- Book appointments to see UBSS staff

# CQ Queue Management System

myGCA can be accessed through your Student Central found on the UBSS website. <https://www.ubss.edu.au/student-central/>



The screenshot shows the login page for myGCA Connect. The page has a blue header with the text "Welcome to myGCA Connect" and "Please Log into your account." Below this is an "IMPORTANT NOTICE" box stating: "UBSS will be offering a 20% COVID-19 discount on all tuition fees at UBSS for T1, 2021." The main content area features the myGCA Connect logo on the left and a login form on the right. The form includes fields for "Username" and "Password", a "LOGIN" button, a "Remember Me" checkbox, and a "Forgot Password?" link. At the bottom right of the form, it says "For Support Enquiries, please Click Here". The footer contains the CampusQ logo and text: "Group Colleges Australia Pty Ltd", "CRICOS Provider Number 02571D. ABN 11 085 429 732", and "All information within myGCA Connect is COMPANY CONFIDENTIAL as per your agreement".

**24/7  
Online**



# My GCA

myGCA Connect enhances the entire student experience with user-friendly online educational tools that streamline and automate everyday tasks, and provides a collaborative ecosystem for students.

myGCA will give you access to:

- Your student information (please make sure your contact details are up-to-date)
- Academic Transcripts and academic progress
- Support Services (leave, deferment and study load applications among other services)
- Financial Status (make tuition fee payments online)
- Subject selection and timetables and much more.

## Important Procedures – 3 Paying your Tuition Fees



### How to make a payment?

Step 1: Log into your myGCA student account



Step 2: On your Student Home Page, click on Student Services Online



Step 3: Click on Financial Status



Step 4: On your Account Summary click on Make Payment or Payment and Receipt details and follow instructions.





## Important Procedures – 3

### Paying your Tuition Fees


BPAY – the preferred payment option for UBSS

Pay with BPAY – no merchant fees apply!

You have selected to make a payment.

See below for payment options.

[Click here](#) to view the invoice(s).

<input checked="" type="radio"/> Pay with BPAY	<b>NO MERCHANT FEES - SAVE \$20+ PER SUBJECT</b>	★ Preferred
 Contact your bank or financial institution to make this telephone or internet banking payment from your cheque, savings, debit, credit card or transaction account. \$ No merchant surcharge fee ⌚ Funds received in 1-2 business days	<b>NO PROCESSING FEES</b>	<a href="#">Select</a>
<input type="radio"/> Pay with Bank Transfer	<b>NO MERCHANT FEES - SAVE \$20+ PER SUBJECT</b>	
<input type="radio"/> Pay with PayPal Account	<b>MERCHANT FEES APPLY - EXTRA \$20+ PER SUBJECT</b>	
<input type="radio"/> Pay with PayPal using a Credit Card	<b>MERCHANT FEES APPLY - EXTRA \$20+ PER SUBJECT</b>	
<input type="radio"/> Pay with Credit/Debit Card	<b>MERCHANT FEES APPLY - EXTRA \$20+ PER SUBJECT</b>	



## Important Procedures – 4 Subject Selection



Log into your myGCA account today and select your subjects.

Visit the UBSS website for more information on Subject Selection and Courses.

<https://www.ubss.edu.au/subject-selection> <https://www.ubss.edu.au/courses/>

Step 1 : Log into your myGCA student account



Step 2 : On your Student Home Page, click on Student Services Online



Step 3: Click on Subject Selection



# UBSS Master of Business Administration Program

## Entrepreneurial Focus

- We provide the learning environment for the entrepreneurs of the future.
- We offer specially designed entrepreneurship subjects for students interested in creating their own business.
- We also allow students to experiment and test their entrepreneurship skills through our Strategic Business Simulation Game.

# Master of Business Administration Program Structure

8 Core subjects + 8 specialized major subjects = 16 subjects (MBA degree)

## Core Subjects (8) – All Students:

MCR001 Economics (Online)

MCR003 Management Attributes & Skills (Online)

MCR007 Project Management (Online)

MCR008 Corporate Strategy (Online)

MCR002 Organizational Behaviour (F2F)

MCR006 Financial Management (F2F)

MCR004A Accounting Systems & Processes (F2F)

MCR009 Business Law (F2F)



# Master of Business Administration Program Structure

## Entrepreneur major subjects (8) – all F2F

Entrepreneur major subjects (8) – all F2F

MCR005 Clients and Markets

MCR010 Innovation & Commercialization

MHR001 Managing Workplace Relations

MHR002 Leading Innovation & Change

MCR011 Strategic Business Simulation

MCR012 Entrepreneurship Research Report

MKT001 Brand Development

MKT002 Marketing New Products

# Master of Business Administration Program Structure

## Accounting major subjects (8) – all F2F

MAC001A Financial Accounting & Reporting

MAC002 Accounting Information System

MAC003 Management Accounting

MAC004 Quantitative Methods

MAC005 Audit and Assurance

MAC006 Adv. Financial Accounting & Reporting

MAC007 Strategic Management Accounting

MAC008 Taxation Law

# Master of Business Administration Program Structure

## IT Management major subjects (8) – all F2F

MIT101 Business Analysis and Programming

MIT102 IT Networks and Cyber Security

MIT103 Managing Digital Transformation

MIT104 Information System In Practice

MHRIT002 Leading Innovation and Change in IT

MCRIT010 Innovation and Commercialization in IT

MCRIT011 IT Strategic Management

MCRIT012 IT Industry Research Project



## Important Procedures – 5

### Credit and Recognition of Prior Learning

Credit and Recognition of Prior Learning is where you receive recognition for previous study where that study is the same as the course you are going to be doing.

To be eligible for Recognition of Prior Learning (RPL), some conditions need to be met. The previous study must have:

1. Same/similar content
2. Same/similar duration
3. Same/similar level of institution, i.e. higher education/university or vocational education at an appropriate level of study.
4. Application must be made by end of Week 2 of the beginning of your first trimester of study.
5. Granting credit for courses that are unrelated to the course for which you are enrolled will not receive the same amount of credit as a related course.

## Important Procedures – 5

### Credit and Recognition of Prior Learning



How to apply for Recognition of Prior Learning?

Step 1: Log into your myGCA student account



Step 2: On your Student Home Page, click on Student Services Online



Step 3: Click on Support Services and then “Credit and Recognition of Prior Learning”.

Credit is granted for students on an individual basis; based on the UBSS Credit and Recognition of Prior Learning Policy found here: <https://www.ubss.edu.au/policies-and-procedures>

# Facilities & Resources - Moodle



Moodle ( Learning Management System)

Moodle ( Learning Management System)



WHAT IS MOODLE? | WHO USES MOODLE? | **HOW DO I ACCESS MOODLE?**

## HOW DO I ACCESS MOODLE?

To access Moodle at UBSS, go to [moodle.ubss.edu.au](https://moodle.ubss.edu.au) and log in with your **myGCA** username and password.

**24/7 online**

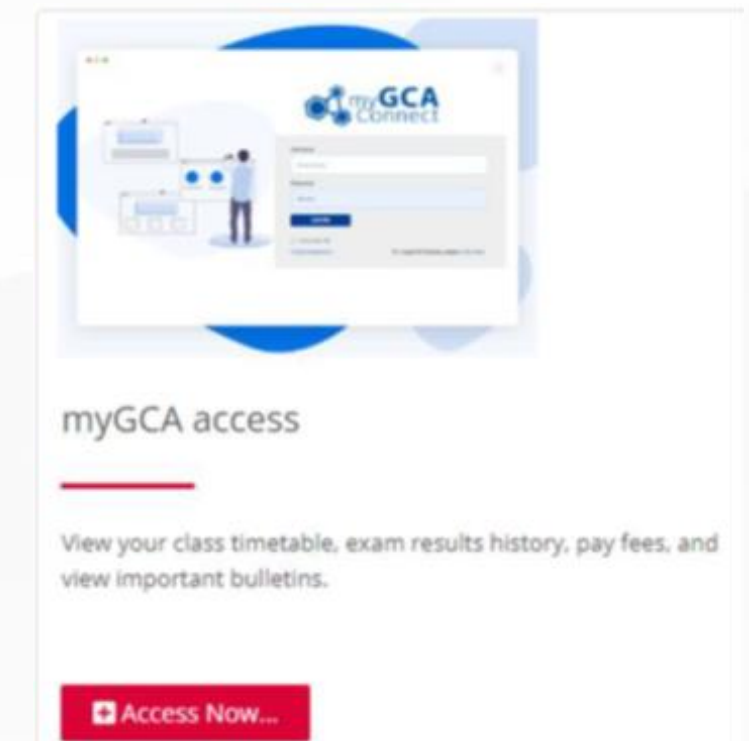
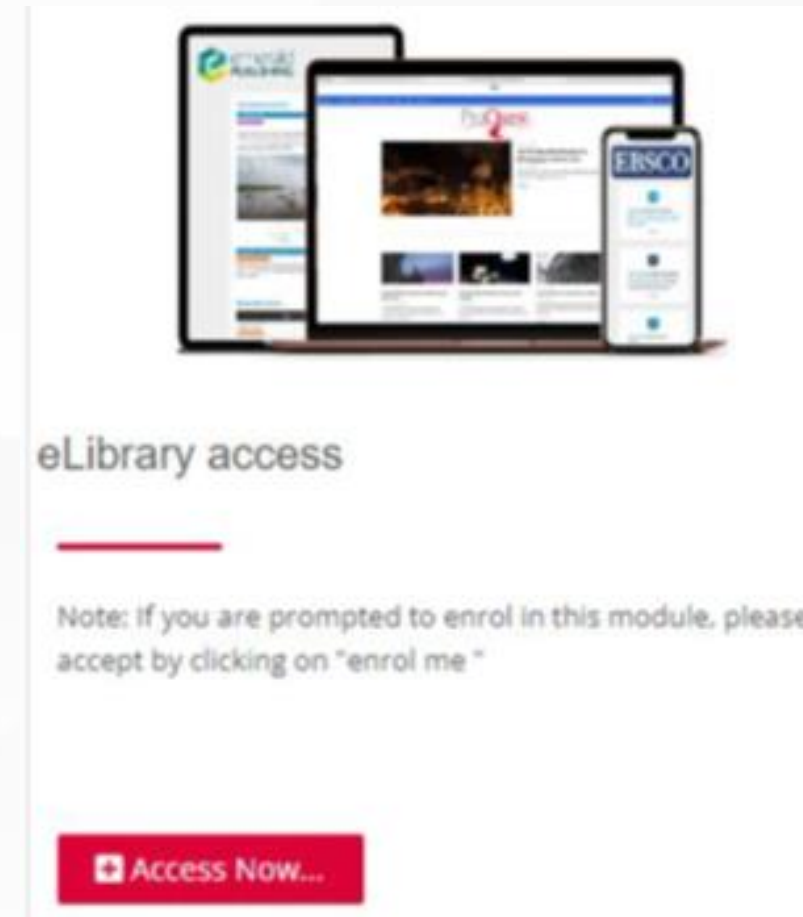
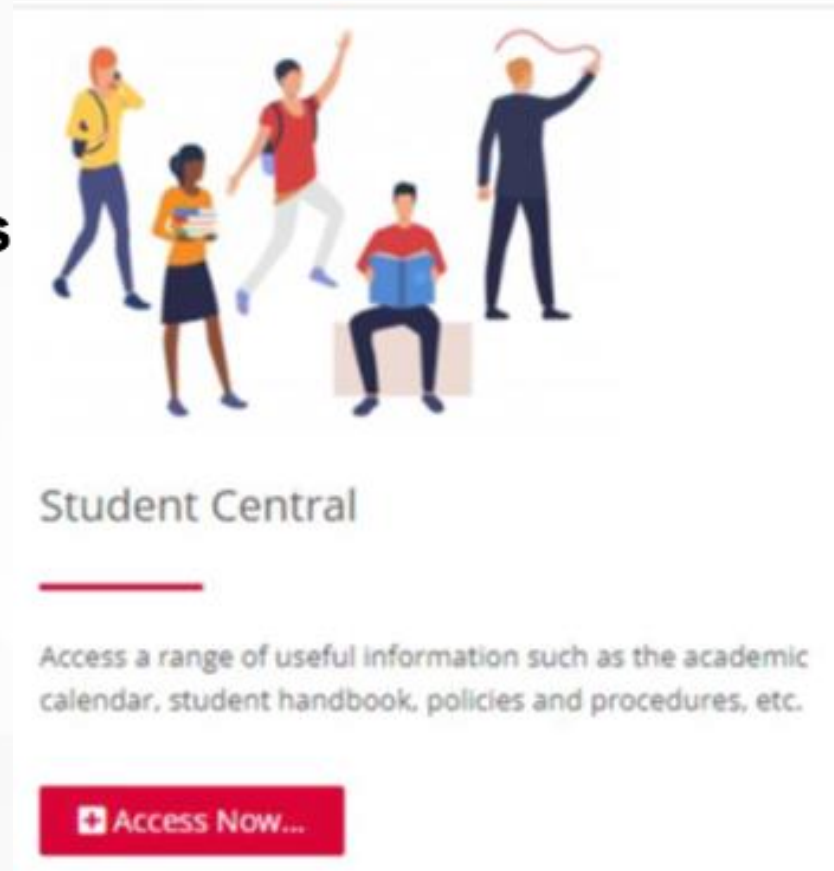
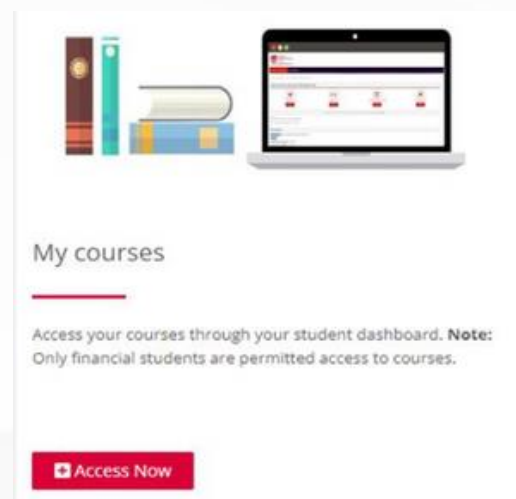
**Moodle** is a learning platform designed to provide educators, administrators and learners with a single robust, secure and integrated system to create personalised learning environments.



# Facilities & Resources - Moodle

Moodle will give you access to:

- **Subject outlines**
- **Readings and recordings**
- **Submission of assignments**
- **Grades and marks**



**Moodle can be accessed through your Student Central found on the UBSS website.**

<https://www.ubss.edu.au/student-central/>

# Your commitment

- Attend all classes
- Complete and submit all assessments
- Be respectful and attentive in class
- Engage in class – asking questions and participating discussions
- Undertake at least 3 hours study outside of the class teaching hours
- Buy the textbook
- Use the e-library

# Academic Integrity

Academic Integrity is valued at UBSS.

Academic misconduct at UBSS is overseen by the ACADEMIC INTEGRITY COMMITTEE that will apply penalties and sanctions for misbehavior.

Please ensure you are familiar with the ACADEMIC MISCONDUCT POLICY located on the UBSS website: <https://www.ubss.edu.au/policies-and-procedures>

These are  
some forms of  
Academic  
Misconduct



Plagiarism	Reproducing the work of someone else without attribution. When a student submits their own work on multiple occasions this is known as self-plagiarism.
Collusion	Working with one or more other individuals to complete an assignment, in a way that is not authorised.
Copying	Reproducing and submitting the work of another student, with or without their knowledge. If a student fails to take reasonable precautions to prevent their own original work from being copied, this may also be considered an offence.
Impersonation	Falsely presenting oneself, or engaging someone else to present as oneself, in an in-person examination.
Contract cheating	Contracting a third party to complete an assessment task, generally in exchange for money or other manner of payment.
Data fabrication and falsification	Manipulating or inventing data with the intent of supporting false conclusions, including manipulating images.





# Epigeum

***Academic integrity underpins all aspects of a student's studies and is also vital to success in future careers.***

- EPIGEUM – This free and interactive academic integrity course is a **compulsory** component of your program that **must** be successfully completed before the submission of the first assessment in Trimester 2 2024.
- The course is available on Moodle and consists of 4 modules. There are unlimited attempts available to complete the 2-hour course and the pass mark is 100%.
- This is a zero-credit course that will appear on academic transcripts.
- The module covers topics such as academic integrity - with examples of breaches of academic integrity, exploring best practice and addressing key issues such as AI.



Epigeum  
Academic Integrity course - 4 modules

Module 1:  
What is academic integrity?

Module 2:  
How do I show academic integrity in my preparation?

Module 3:  
How do I show academic integrity in my work?

Module 4:  
How do I deal with more complex situations?

# Office 365

BYOD- Make sure you have your own device as there are no computers for student use on campus. **Ensure that your technology is up to date.**

Current UBSS students have full access to the Microsoft Office 365 platform, which includes:

- Webmail
- Teams
- Word
- Excel
- PowerPoint



Students can use these applications via the web, or they can download and install the full copy of Office onto their own personal PC / Mac.

Access Office 365 from **portal.office.com**

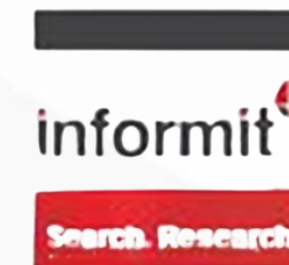
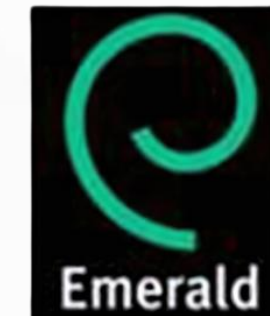
# elibraries

Complete and optimized research solution.

To access the UBSS e-Libraries, log into your myGCA account.

The e-Libraries can be accessed from anywhere in the world, at any time. All you need is an internet connection.

<https://www.ubss.edu.au/e-libraries/>



EBSCO HOST





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**BUSINESS SCHOOL**  
Sydney | Melbourne | Adelaide

# Policies and Procedures

You can find all UBSS Policies and Procedures on our website.

<https://www.ubss.edu.au/policies-and-procedures>

## COLLEGE CODE OF CONDUCT

This is the Standard of behaviour UBSS expects of everyone.

***UBSS reserves the right to suspend or expel any student who in any way breaches the College Code of Conduct or any of the associated College Rules.***

## UBSS Student Code of Conduct Policy

## UBSS Grievance and Appeals Policy (Academic) Policy

### ACADEMIC GRIEVANCES

Students are able pursue academic grievances related to:

- Student Academic Progress
- Assessment
- Curriculum
- Awards in a course of study

# Policies and Procedures

## Process for Student Grievances and Appeals (Academic and Non-Academic)

If you have a grievance, your first point of contact should be Student Services or the Learning Support Coordinators, as per existing policies. You can reach them in person during UBSS opening hours, or via email or telephone.

You can also schedule appointments with your Program and Associate Directors to address any issues related to your experience at UBSS.

Please follow the procedures outlined in the relevant policies, such as the Grievance and Appeals policies (Academic and Non-Academic) and the Student Code of Conduct.

If you are not satisfied with the outcome after following these procedures, you may contact the relevant Ombudsman for higher education student complaints in your state:



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# Compliance (DHA)



**Australian Government**

**Department of Home Affairs**

You choose to apply to the Australian government for a student visa and agree to follow certain rules & conditions to keep your visa – this is called **compliance**

- Achieve over 50% for all your subjects.
- Pay tuition fees on time.
- Achieve a minimum of 80% attendance.

Academic and non-academic intervention strategies are available to you. For more details refer to: **Policies & Procedures** located on the UBSS website. <https://www.ubss.edu.au/policies-and-procedures/>





UNIVERSAL  
**BUSINESS SCHOOL**  
Sydney | Melbourne | Adelaide

# Compliance (DHA)

## Department of Home Affairs (DHA)

### DHA deals with:

- Students visas
- Student visa holders monitoring

-

### DHA is interested in:

- Your academic progress
- Where you live (via your myGCA account)
- Your employment

**Important:** Group Colleges Australia / UBSS have a legal responsibility to report students who do not meet the DHA requirements.



**Australian Government**  

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**Department of Home Affairs**

# Unique Student Identifier (USI)

## What is the Unique Student Identifier (USI)?

To commence studies with UBSS, the Australian government requires all students to have a Unique Student Identification (USI) number. The USI will create a single government identifier for your entire tertiary education journey wherever you study in Australia. This will help simplify information management for students, education providers and the Australian government.

For students who will graduate after 1 January, 2023 the Australian government requires all students to have a Unique Student Identification (USI) number. The USI will create a single government identifier for your entire tertiary education journey wherever you study in Australia. This will help simplify information management for students, education providers and the Australian government.

## What do you need to do?

You will need to read and accept the [\(USI\) Terms and Conditions](#) to use the USI portal.  
Select the appropriate option below to either supply your previously obtained USI or apply for a new USI.

**If you don't have your USI yet, apply for one today at: [www.usi.gov.au](http://www.usi.gov.au)**

# Medical Leave

Apply for Medical Leave via MyGCA / ***Student Services Online / Support Services / Approved Leave***

When you visit your Doctor ask for a medical certificate.

Doctors are registered with the Australian government and will have a Medicare Provider Number.

## Approved Leave

If you wish to take time off from your current study period, you may be able to apply for a leave of absence. If you are an international student with a student visa, you will be subject to student visa conditions and ESOS requirements.

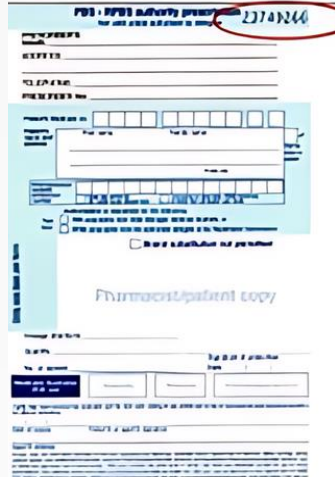

To lodge an application for approved leave, click the Apply Now button.

[Apply now](#)

**UPLOAD YOUR MEDICAL CERTIFICATE** and other documents where applicable.

You must keep the original of all medical documents.

DHA may wish to view the document.

Authority Prescription	Computer Generated Authority Prescription
	



# Holidays



**End of trimester holidays** are listed on your **Academic Calendar** available on the **UBSS Student Central website**.

<https://www.ubss.edu.au/academic-calendar/>

If you would like to apply for holidays during your regular study periods you will need to **apply for a deferment** (3 month leave). For more information about this, please see **our Deferment**

**Policy**. <https://www.ubss.edu.au/policies-and-procedures/?tab=Policies%20and%20Procedures>

Please send all Deferment enquiries to [Madilina.Tresca@ubss.edu.au](mailto:Madilina.Tresca@ubss.edu.au)

# Refund & Cancellation

The Refund and Cancellation Policy is outlined in your Offer Letter.

For more details refer to:

## **GCA Refund Policy**

<https://www.gca.edu.au/Uploads/files/GCA%20Refund%20Policy%20v12%202019.pdf>

## **Information on Student Tuition Protection Scheme**

<https://www.ubss.edu.au/tuition-protection-service/>

# Security and Health



## Security

UBSS Adelaide Campus has 24/7 security cameras to ensure your safety on campus.

DO NOT leave your belongings unattended anywhere.

## Health

For all health related matters you can visit the nearest hospital - The Queen Elizabeth Hospital

Phone: (08) 8222 6000

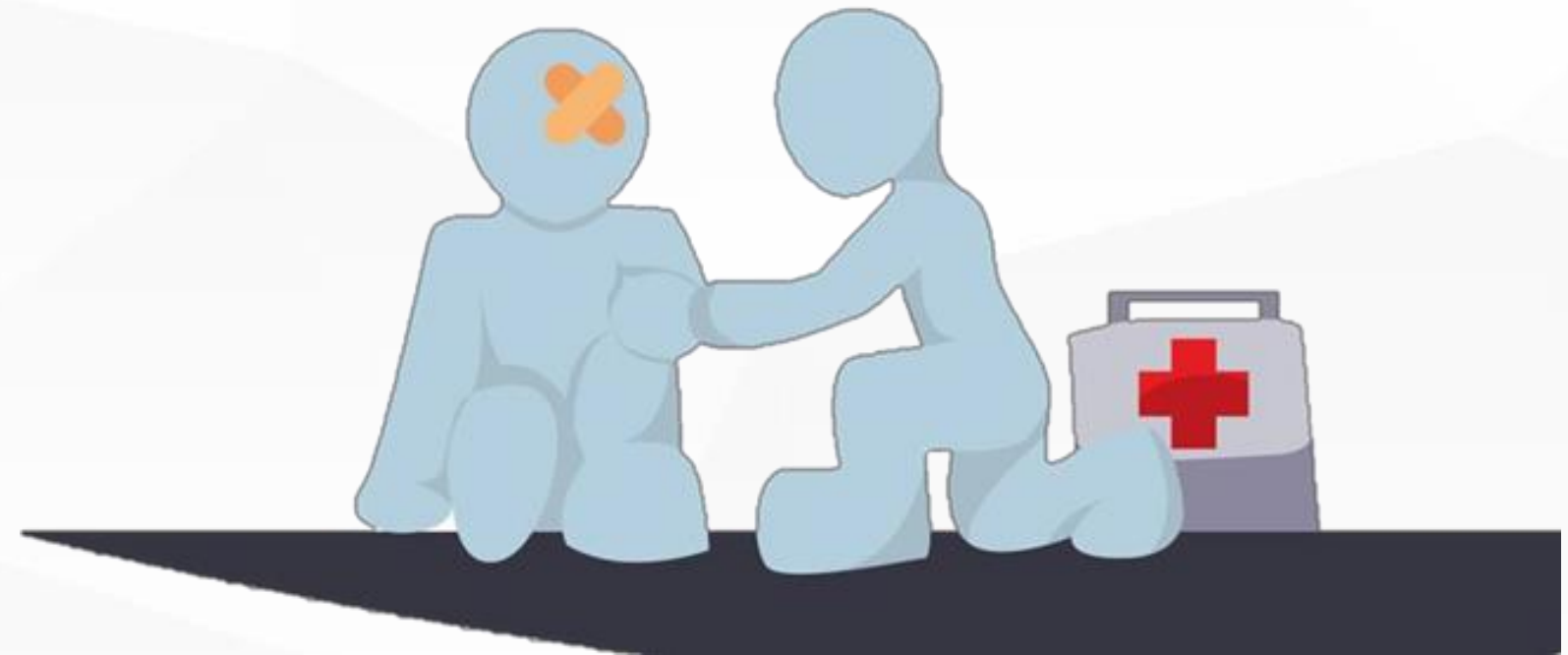
Address: 28 Woodville Rd, Woodville South, SA 5011





# First Aid

All staff are First Aid and CPR Certified on campus.



# Campus Evacuation Procedure

There is an Evacuation plan in place. In the unlikely event of an emergency follow the instructions of your lecturer and leave in an orderly manner.



# Places of Worship

There are no prayer rooms on campus. Please visit the link below to find places of worship near the campus or refer to the Student Handbook.

[https://sacommunity.org/az/14621-Churches\\_Religions](https://sacommunity.org/az/14621-Churches_Religions)

<https://www.ubss.edu.au/media/5344/ubss-student-handbook-v7-june-2024.pdf>



[Bahá'í](#)



Buddhism



Christianity



Hinduism



Islam



[Bahá'í](#)



Buddhism



Christianity



Hinduism



Islam



# Hygiene on Campus

## 1. Cover your mouth and nose when you sneeze or cough.

The flu virus can travel through the air when a person coughs or sneezes. When you cough or sneeze you should:

- \* Turn away from other people
- \* Cover your mouth and nose with a tissue or your sleeve
- \* Use disposable tissues rather than a handkerchief (which could store the virus)
- \* Put used tissues into the nearest bin, rather than a pocket or handbag
- \* Wash your hands, or use an alcohol hand rub, as soon as possible afterwards.

## 2. Wash your hands



Australian Government

Department of Health

# Hygiene on Campus



Students are to keep bathrooms clean and tidy.  
Consider others – **clean up after yourselves.**



Paper towel is to go in the bin provided.

All sanitary items **MUST** go in the bins  
provided.



# Wellness

At UBSS we focus on all aspects of student wellness and creating a safe environment for all students. UBSS has a dedicated Wellness Committee and support staff who are the first point of contact if you feel unsafe.

*If an incident were to occur on the premises during class hours, inform your lecturer/facilitator and/or contact the following staff:*

Associate Dean Aqeel Asad – Acting Campus Director, Adelaide Regency Park campus  
[Aqeel.asad@ubss.edu.au](mailto:Aqeel.asad@ubss.edu.au)

Jennifer Yu – Student Services Coordinator, Adelaide Regency Park campus  
[Jennifer.yu@ubss.edu.au](mailto:Jennifer.yu@ubss.edu.au)

Nupur Chanda – Online MBA Program Coordinator, Adelaide Regency Park campus  
[Nupur.Chanda@ubss.edu.au](mailto:Nupur.Chanda@ubss.edu.au)

Sexual misconduct Prevention and Response Policy –  
<https://www.ubss.edu.au/media/5080/gca-sexual-misconduct-prevention-and-response-policy-v6.pdf>

Wellbeing and Safety Policy - <https://www.ubss.edu.au/media/5177/wellbeing-and-safety-policy-v6.pdf>



# Counselling

Are you having personal problems? Do you need to talk to someone?

GCA suggests...

Contact Overseas Student Health Cover (OSHC) Refer Slide 11 or

Call Lifeline 13 11 14

Beyond Blue 1300 22 4636



# What are your rights at work?

## Know your rights

There are some things you should find out from your employer as soon as possible. This includes:

- your pay rate
- whether you're full-time, part-time or casual (this affects your hours of work, pay rate and leave entitlements)
- your hours of work
- what your job duties will be
- whether there's an award or registered agreement that covers your job (this affects your pay rate, hours of work and other entitlements)
- if there's a probation period for your job.

## Know your responsibilities

You have responsibilities as an employee. These include performing the duties of your job, being punctual and reliable, and following any workplace policies, procedures, and health and safety rules.

A new job can give you a lot of opportunities - try to make the most of it. Check with your employer to see how you're performing and look for ways to improve how you work.

For more information on your rights and responsibilities at work, visit the website:

<https://www.fairwork.gov.au/find-help-for/young-workers-and-students>



# Important: Pay your fees

- You will be non-compliant with the conditions of your Student VISA
- Your CoE will be cancelled, and the DHA will be informed
- You will not have access to your MYGCA account
- You will not have access to our online course materials on Moodle
- You cannot sit assessments
- You may be reported to debt collectors





Thank you  
and  
Welcome  
to UBSS!!