



**EXECUTIVE AND MANAGEMENT TEAM (EMT)
MEMBERSHIP**

The current membership of the Executive and Management Team is 6 members
(as at *July 2024*) –

Carlos Munoz	Chair, Chief Operating Officer
Associate Professor Sean O’Hanlon	Secretary, Director – Staff Experience
Paul Hauenschild	Chief Financial Officer
Jason Whitfield	Chief Technology Officer
Associate Professor Tom O’Connor	Acting Executive Dean
Associate Professor Jotsana Roopram	Deputy Dean (Academic)
Aqeel Asad	Acting Campus Director (Adelaide)

A profile on each member is provided -

CHAIR



Carlos Munoz - JP, MBA, BIntBus, FIML

Carlos serves as the **Chief Operating Officer** at Group Colleges Australia (GCA), bringing over 14 years of expertise in the Australian education industry. His expertise includes international marketing, student recruitment, admissions, team development, and general marketing and management.

Carlos began his career in 2009 at MyQual International, an education agency in Sydney, where he contributed to achieving numerous accolades from Australian universities for outstanding performance and student recruitment. He rose to lead the team, making the agency the largest source of enrolments for GCA.

In 2014, Carlos became the Business Development & Admissions Director at GCA, where he established the GCA Admissions Centre, overseeing business development, agent management, marketing, and admissions operations. He is a member of the GCA Executive Management Team, the Audit and Risk Committee, and the Work, Health and Safety Committee.

Carlos holds an Associate of Arts in Business from Schiller University (Switzerland), a Bachelor's degree in International Business from EAFIT (Colombia) with majors in Marketing and International Relations, and a Master of Business Administration from UBSS (Australia). He is also a NSW Justice of the Peace and a Fellow of the Institute of Managers and Leaders.

Carlos is a member of the Executive Management Team (EMT) and the Audit and Risk Committee (ARC) at Group Colleges Australia.

SECRETARY



Associate Professor Seán O’Hanlon

Seán is the **Director (Staff Experience)** and **Campus Director** of the Melbourne CBD Campus.

Seán is passionate about International Education, having been an international student himself, studying in England, France and Spain. After graduating Seán relocated to Spain where he started his career as an *English Teacher* and then moved into student support joining *the Spanish American Institute*, the study abroad arm of the *University of Wisconsin*.

Seán relocated to Sydney at the end of 2004 and joined an international vocational college in June 2005 as Student Services Coordinator. In 2010 he joined *Western Sydney University - The College* as Student Advisor, being the first point of contact for all issues that were non- academic. During Seán’s time at *WSU -The College*, he was granted Innovation Funding to launch the Cultural and Language Exchange Program, to bring local and international students together and was selected as staff representative for the Broadening Horizons program, joining students on an academic and cultural trip to China. During this time, he also provided focus on the staff experience – complimentary to the HR programs available.

From 2016, Seán was employed by a private tertiary provider as Manager, Student Experience, Community Safety and Staff Support and has focused on developing support programs for students including orientation, internship, study and life skills, graduation programs and for staff through the launch of the President’s Excellence Award.



Paul Hauenschild

Paul joined Group Colleges Australia in February 2020, having previously served as Chief Financial Officer of listed real estate agency, McGrath Estate Agents. Paul has over 20 years’ experience in senior finance roles spanning a range of industry sectors in European and Australian markets including six years with global transport provider NYK Logistics.

Paul leads GCA’s finance team, driving financial outcomes, actively managing the group’s financial performance and optimising the business’s balance sheet. He has extensive experience in corporate finance, strategic planning and analysis, operations management, business model optimisation and governance.

Paul is a qualified CPA and holds a Bachelor of Business Administration (Accounting and Finance) and a Graduate Diploma of Applied Corporate Governance. Paul is the **Chief Financial Officer** at Group Colleges Australia.



Jason Whitfield - *BTech(ICS) MACS*

Jason joined Group Colleges Australia, (GCA) in April 2003 and has helped to lead the enormous growth in technology use within GCA during that time.

Jason leads the GCA IT Department, implementing new technology for both teaching and administration, whilst ensuring that all technology in use at GCA is highly reliable, secure, and cost-effective.

In 2005, Jason managed the deployment of Interactive Whiteboard technology for all GCA classrooms, enabling GCA to deliver a superior student experience through a more engaging classroom environment. In the same year, Jason managed the implementation of the Moodle Learning Management System, which is now used by thousands of other education institutions.

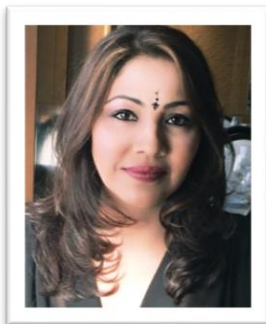
In 2015, Jason managed the transition of the entire GCA IT infrastructure to the Amazon Web Services (AWS) cloud platform, enabling the IT Infrastructure to become more scalable and flexible as the technology needs of GCA continued to grow.

In 2020, Jason managed the transition of GCA from face-to-face to fully online learning, by deploying ultra-modern classroom AV equipment and the Blackboard Collaborate online learning platform.

Jason has a Bachelor of Technology (Information and Communication Systems) from Macquarie University, and is a member of the Australian Computer Society (ACS).

Jason also has over 20 years' experience in Windows PC, Server and Network Administration, as well as extensive experience in Cyber Security, Cloud Computing, and Online Learning.

Jason is the **Chief Technology Officer** at Group Colleges Australia.



Associate Professor Jotsana Roopram - *Dip(Hospitality), DipEd., GradCertBusAdmin., GradCertHEd., M.Ed.*

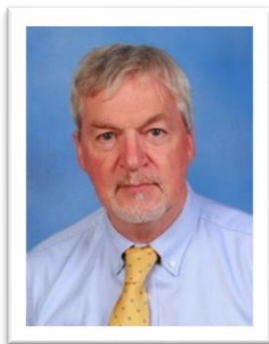
Jotsana holds multiple qualifications including diplomas in Hospitality, Education, and Business Administration, a Master's in Education, and is currently a PhD candidate at Federation University. She has extensive experience lecturing in Hospitality Management in South Africa, collaborating with industry, and mentoring junior staff. She has also served in academic administration as Head of Department, managing a diverse faculty.

Before joining UBSS in 2016, Jotsana was the College Operations Manager at Navitas in Sydney. Her expertise spans academic systems development, policy implementation, online examination management, and campus operations.

She has also completed postgraduate qualifications in Higher Education Academic Practice and Business Administration. Her research focuses on online learning and its impact on international students, with published articles on related topics. Her research interests include leadership in higher education, student engagement in online learning, governance and quality assurance in higher education. Jotsana has published articles in the areas of online learning, remote proctoring and the student experience. She is the recipient of the best author award for the best academic article in the first UBSS Publication Series, July 2021. Jotsana has lectured the subject Team Leadership and Change Management in the Bachelor of Business program at UBSS.

She chairs the Threshold Standards Audit committee, Academic Integrity committee and is Secretary of the GCA Board of Directors and the Audit and Risk committee.

Jotsana is the **Deputy Dean – Academic** at UBSS and is the **Campus Director** of the Sydney campus. She is a professional member of the Institute of Managers and Leaders (IML) and a member of Australian Computer Society (ACS).



Associate Professor Tom O'Connor

Dr. Tom O'Connor has an extensive academic background, including a Bachelor of Arts, a Diploma of Education, multiple graduate diplomas, three master's degrees, and a Doctorate in Postmodern Theory. He began his career teaching English, Drama, and Media Studies in secondary schools across Australia, the UK, Ireland, and the US. In Australia, he served as English Coordinator at CRC St Albans and held leadership positions at CRC Sydenham and Caroline Chisholm Catholic College, where he played a key role in the school's amalgamation and development of the first VCE English curriculum.

Transitioning to higher education, Dr. O'Connor lectured at Griffith University and Central Queensland University, developed business curricula for the Saudi VET sector, and served as Head of Business at Ras

Al Khaimah Women's College in the UAE. He also led the Victoria International School Sharjah project, bringing Australian pedagogy to the UAE.

Returning to Australia, he became Curriculum Director and Acting Principal at Thomas Carr College, initiating partnerships to deliver the VCE in China. At Firkbank Grammar School, he expanded offshore VCE programs to ten schools, making it the largest provider of VCE offshore.

Dr. O'Connor has a passion for musical theatre, writing and directing productions performed internationally, including in Melbourne, California, the Middle East, and Northern Ireland. He is currently a Fellow of the UBSS Centre for Scholarship and Research, a consulting Principal at Shanghai Normal University Tianhua High School, and holds roles as Associate Director of Postgraduate Studies and Director of Special Projects at UBSS Melbourne.



Aqeel Asad

Aqeel pursued his dream of achieving a Business degree post a Diploma in Commerce and schooling in the UAE. He graduated from Flinders University and found himself in the corporate world as a Marketing and Event Management staffer for a Management Consultancy firm soon after completing his degree.

Starting with a student support role at Flinders University, Aqeel moved to join Optus and later Apple Inc. In Apple's world-renowned stores as a Client Services Executive, he quickly learned the essential nuances needed for the best customer service - within a business setting. He decided to further himself for future growth and diversity and decided to pursue an Executive MBA – with UBSS. He is working towards completion.

Aqeel joined the UBSS Adelaide Team in T3, 2023 as a key Learning Support Coordinator working closely with the Sydney and Melbourne staff. Aqeel currently serves as the **Acting Campus Director** in Adelaide.