

Independent MBA Business School

STUDENT ORIENTATION Trimester 1, 2024



A very warm welcome to our New Students from the UBSS Staff.

Today's Topics

- Welcome message
- Introduction to UBSS
- Living in Australia
- Living in Melbourne
- Our Melbourne CBD Campus
- Facilities and Resources
- Support Services
- Skills Development
- Important Procedures
- Compliance
- Policies and Procedures
- Social Media





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Welcome Message

Student success at UBSS is supported by a world class team of mostly PhD specialised academics and student support staff.

We are committed to students seeking to build or further their business leadership and accounting careers, based on an international education with an Australian experience, leading edge innovation and digital technology for those who want to be job ready when they graduate.

Set in the heart of Melbourne's education precinct, UBSS Melbourne CBD Campus offers students more than world class education. It is also surrounded by a bustling, cosmopolitan, inner city dining and shopping experience, only metres from the centre of Melbourne. With multiple tram routes also accessing the campus, students are assured of safe and reliable transport options. We look forward to welcoming you and supporting your career success.

We will have a full onsite presence in Trimester 1, 2024.





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Emeritus Professor Greg Whateley Deputy Vice Chancellor Chief Executive Officer

Introduction to UBSS



UBSS is a nationally recognised business school and higher education provider of undergraduate and postgraduate programs that prepare you for the challenges of the global business marketplace.

Our Programs

Bachelor of Accounting

Bachelor of Business

Master of Business Administration (MBA) Accounting Entrepreneurship IT Management



Source: The Australian Government Department of Education and Training Quality Indicators for Learning and Teaching - <u>qilt.edu.au</u>

Introduction to UBSS



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UBSS Mission

UBSS launches careers for the entrepreneurs of the future

UBSS Motto

"International Education with an Australian Experience"

UBSS Values

Delivering the Bachelor of Business, Bachelor of Accounting and MBA with an Australian experience

Providing a learning environment for the entrepreneurs of the future

Providing a high level of student support and care to deliver a quality learning space

Providing access to cutting edge online and classroom education technology for all students

Ensuring academic excellence & free intellectual Inquiry

UBSS Governance

UBSS is a member of Group Colleges Australia (GCA), a consortium of educational institutions based in Australia.

The **GCA Board** and the **GCA Executive Management Team** have ultimate responsibility for UBSS performance and operations as an accredited higher education provider.

Overview of UBSS is managed by the **UBSS Senior Executive** in association with the **UBSS Academic Senate**.

Governance and Leadership https://www.ubss.edu.au/about-us/?tab=Governance



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UBSS Registration

UBSS is registered as a higher education provider in Australia by the Tertiary Education Quality and Standards Agency (TEQSA). The Tertiary Education Quality and Standards Agency (TEQSA), registers all Australian institutions, including government and private universities, that offer courses at the higher education (tertiary level) and accredits their courses for delivery in Australia and/or offshore locations.

CRICOS is the Commonwealth Register of Institutions and Courses for Overseas Students. CRICOS registration means that UBSS is authorised by the Australian government to enrol international students in its courses.

When you attend university or an approved higher education provider, you can get a FEE-HELP loan to pay all or part of your tuition fees (for Australian citizens and some special New Zealand visa holders only).

Registration and Accreditation https://www.ubss.edu.au/registration-and-accreditation/



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Australian Government Tertiary Education Quality and Standards Agency





Key UBSS Melbourne Staff



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Emeritus Professor Greg Whateley Deputy Vice Chancellor Chief Executive Officer Greg.Whateley@ubss.edu.au



Associate Professor Tom O'Connor Program Director - Postgraduate Tom.Oconnor@ubss.edu.au



Associate Professor Seán O'Hanlon Campus Director Melbourne CBD Campus Director - Staff Experience Sean.ohanlon@ubss.edu.au



Associate Professor Cyril Jankoff

Associate Dean - Scholarship Associate Program Director - Undergraduate Cyril.Jankoff@ubss.edu.au



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Key UBSS Melbourne Staff



Assistant Professor Gabrielle Whateley Learning Support Co-ordinator gabrielle.whateley@ubss.edu.au



Assistant Professor Marcella O'Connor Learning Support Co-ordinator marcella.oconnor@ubss.edu.au



Assistant Professor Veronica Sorace Learning Support Co-ordinator veronica.sorace@ubss.edu.au

Learning staff roles



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The Facilitator will be responsible for:

- Delivering the tutorial materials
- Invigilating in-class assessments for their subject cohort
- Mark all assessments

The Learning Support Coordinator will be responsible for:

- Supporting students' academic growth and success
- providing tailored learning assistance

07 Dec 2023



Share

f The Important and Emerging Role
 of 'The Facilitator'

As part of the return to campus in T1, 2024 - **facilitators** will be engaged, at both Melbourne and Adelaide campuses, to deliver the tutorial elements of both postgraduate and undergraduate subjects.

State-of-the-Art Online Education Facilities

Lecture Studios live broadcast of a lecture room for a richer and more advanced online student experience. All Lecture studios feature the following technologies:

- High definition automatic tracking cameras.
- High quality dual-channel wireless microphones.
- Dual interactive whiteboards.
- Dual display screens for more effective classroom management.
- Wireless presenter remotes.





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Skills Development



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Centre for Entrepreneurship

https://www.ubss.edu.au/centre-for-entrepreneurship/

Welcome to the Centre for Entrepreneurship (CFE) - disrupting the higher education agenda. Where students have an immediate exposure to highly acclaimed entrepreneurs and organisations, directly involved in business in Australia.

Skills Development



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The Business Strategy Game (BSG)

What Is The Business Strategy Game?

The Business Strategy Game is an online exercise where class members are divided into teams and assigned the task of running an athletic footwear company in head-to-head competition against companies managed by other class members.

Your company will also compete online against companies managed by other students from world-renowned universities and business schools around the world.

UBSS students have an outstanding performance and recently one group reached #1 in the world!!

Skills Development



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Capstone Project

https://www.ubss.edu.au/centre-for-entrepreneurship/

"It is a multi-faceted project that serves as a culminating academic and intellectual experience for students."





Living in Australia



"Australia is a stable, democratic and culturally diverse nation with a highly skilled workforce and one of the strongest performing economies in the world." <u>https://www.ubss.edu.au/living-in-australia/</u>

Global Recognition Gr

Growing Destination

Multicultural Society

Safe Environment

Cost of Living

Work







Living in Australia

While living in Australia there are also a couple of important things to keep in mind:

Emergency Contacts: Triple Zero (000) is only to be used in a life threatening or critical situation when contacting the Police, Ambulance or Fire Services. Calls to Triple Zero (000) are FREE.

International Student Safety: https://www.safeworkaustralia.gov.au/ covid-19-information-workplaces/industry-information/public-transport

Beach Safety: https://www.healthdirect.gov.au/beach-safety

Overseas Student Health Cover: <u>https://oshcaustralia.com.au/en</u>

Legal Advice: <u>http://www.study.sydney/live/support-services</u>







Living in Melbourne



"Melbourne is the capital city of Victoria and one of the southern hemisphere's largest business, cultural, sporting and recreational cities. People living in Melbourne enjoy a safe city, affordable healthcare, world-class education, reliable infrastructure, business opportunities and a healthy environment"

https://liveinmelbourne.vic.gov.au/discover







Study Melbourne Hub: https://www.studymelbourne.vic.gov.au/study-melbourne-hub

Living in Melbourne

Places to Explore

"Melbourne's unique climate has something for everyone – summers that are warm, autumns that are moderate, winters that are cool, and springs that are sunny and bright. There are also great activities to enjoy."

https://liveinmelbourne.vic.gov.au/discover/things-to-do-in-melbourne







Cost of Living - Rent (or other accommodation), utilities, groceries, restaurants and transport. Students should be aware that the costs of studying in Australia will depend on your education provider, the level of study you choose and your study location in Australia.

https://www.studyinaustralia.gov.au/english/live-in-australia/living-costs



Our Melbourne CBD Campus

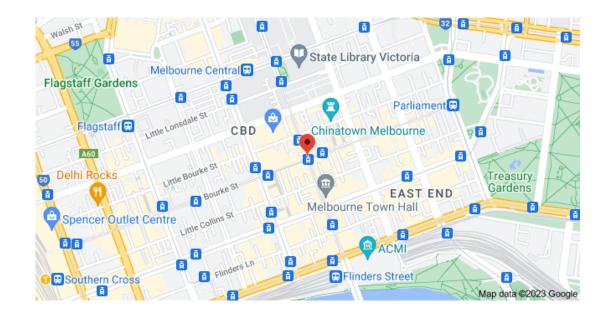
The UBSS Melbourne CBD campus is in the heart of the Melbourne CBD, at the intersection of Bourke Street and Swanston Street

Level 2, 222 Bourke Street Melbourne VIC 3000 Australia





"The CBD is your campus"





Our Melbourne CBD Campus



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Security

Health

UBSS Melbourne CBD Campus has 24/7 security cameras to ensure your safety on campus.

DO NOT leave your belongings unattended anywhere.



For all health related matters you can visit the nearest medical centre, **Swanston Street Medical Centre**.

Telephone: +61 3 9205 7500 Address: Level 3, 255 Bourke Street Melbourne VIC 3000

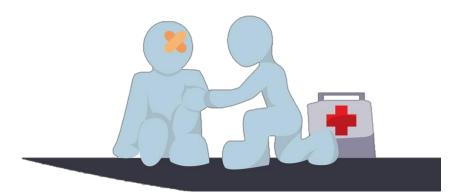
First Aid



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There are First aid officers on campus.







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Hygiene on Campus

1. Cover your mouth and nose when you sneeze or cough.

The flu virus can travel through the air when a person coughs or sneezes. When you cough or sneeze you should:

- * Turn away from other people
- * Cover your mouth and nose with a tissue or your sleeve
- * Use disposable tissues rather than a handkerchief (which could store the virus)
- * Put used tissues into the nearest bin, rather than a pocket or handbag
- * Wash your hands, or use an alcohol hand rub, as soon as possible afterwards.

2. Wash your hands



Wet your hands, then apply soap



2 Lather vigorously for 15–20 seconds



3 Rinse with water





Australian Government

Department of Health



Hygiene on Campus



Students are to keep bathrooms clean and tidy. Consider others – **clean up after yourselves.**



Paper towel is to go in the bin provided.

All sanitary items **MUST** go in the bins provided.



Campus Evacuation Procedure



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There is an Evacuation plan in place. In the unlikely event of an emergency follow the instructions of your lecturer and leave in an orderly manner.



Facilities & Resources - Moodle



Moodle is a learning platform designed to provide educators, administrators and learners with a single robust, secure and integrated system to create personalised learning environments. UBSS Student Central Easy access to all your student resources. https://www.ubss.edu.au/student-central/

24/7 online



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Facilities & Resources - Moodle

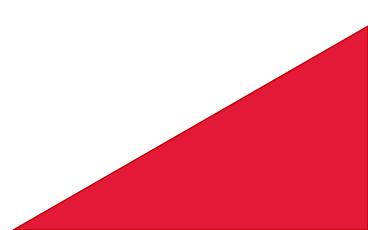


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Moodle will give you access to:

- Subject outlines
- Readings and recordings
- Submission of assignments
- Grades and marks

Moodle can be accessed through your Student Central found on the UBSS website. <u>https://www.ubss.edu.au/student-central/</u>



Facilities & Resources - myGCA



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UBSS will be offerin	IMPORTANT NOTICE UBSS will be offering a 20% COVID-19 discount on all tuition fees at UBSS for T1, 2021.	
my GCA Connect	Username Username Password Password LOGIN Remember Me Forgot Password?	For Support Enquries, please Click Here

24/7 online

myGCA Connect enhances the entire student experience with user-friendly online educational tools that streamline and automate everyday tasks, and provides a collaborative ecosystem for students.

Facilities & Resources - myGCA

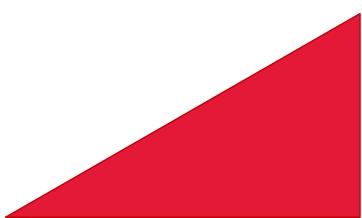


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myGCA will give you access to:

- Your student information (please make sure your contact details are up-to-date)
- Academic Certificates and academic progress
- Support Services (leave, deferment and study load applications among other services)
- Financial Status (make tuition fee payments online)
- Subject selection and timetables and much more.

myGCA can be accessed through your Student Central found on the UBSS website. <u>https://www.ubss.edu.au/student-central/</u>



Facilities & Resources – Office 365

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Current UBSS students have full access to the Microsoft Office 365 platform, which includes:

- Webmail
- Teams
- Word
- Excel
- PowerPoint

Students can use these applications via the web, or they can download and install the full copy of Office onto their own personal PC / Mac. Access Office 365 from **portal.office.com**

BYOD- Make sure you have your own device as there are no computers for student use on campus. Ensure that your technology is up to date.



Facilities & Resources – elibraries

Complete and optimized research solution.

To access the UBSS e-Libraries, log into your myGCA account. The e-Libraries can be accessed from anywhere in the world, at any time. All you need is an internet connection.

https://www.ubss.edu.au/e-libraries/





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Facilities & Resources – Communication



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Effective communication between UBSS and students is VERY important.

Like all large educational institutions in Australia, UBSS uses technology to communicate with students. There are 5 main ways of communicating with you:

- **1.** myGCA Bulletin: bulletins are sent out so you don't miss anything important. They will automatically appear once you log into your myGCA account.
- **2.** GCA Webmail: all students have an email account (<u>studentID@studentmail.gca.edu.au</u>).
- **3.** SMS to mobile: text messages are sometimes sent for urgent messaging.
- 4. UBSS Mobile App: we might send you notifications via your UBSS Mobile App, so make sure you download it.
- 5. TV Monitors: these are placed all over campus to provide you with student information and occasionally some "words of wisdom".
- 6. Online Surveys: we like to hear from you. Through our online surveys we manage student satisfaction and feedback.



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UBSS Mobile App

Via the UBSS App students are able to:

- Check their timetables and schedule
- Book appointments with UBSS staff
- Live chat
- Follow up on UBSS events
- Check available courses
- Gain access to the "Student Central"
- View Frequently Asked Questions (FAQs)
- View Policies and Procedures

UBSS Mobile

The Official App of UBSS, UBSS Mobile provides access to a range of key information, services and programs in the palm of your hand.

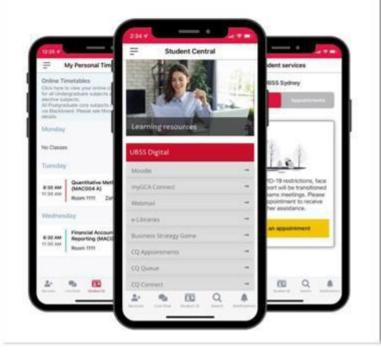




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New Features

Everything UBSS has to offer is now available to you with a few taps of your phone, from personalised timetables to virtual queuing and more. It's all part of our student-centric approach to streamlining your experience with us at UBSS.



New improved features include:

- Access to MyGCA Connect
- Digital student card

IMPORTANT:

Upcoming events & important dates to be communicated ONLY via the app



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DIGITAL STUDENT CARD

UBSS digital ID can be used to scan for attendance using QR code or NFC (tap & go) technology.



VIRTUAL APPOINTMENTS

Virtually book from a list of available staff and receive an online meeting link & appointment reminders.



LIVE CHAT

Get instant answers to any questions or concerns via out customer support team.

Download today!





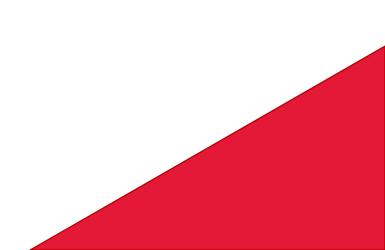


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CQ Queue Management System

UBSS utilises the <u>CQ Queue Management System</u> which allows students to:

- Take virtual tickets to join the Student Services queue
- Receive notifications when their ticket is about to be called
- Book appointments to see UBSS staff.



Important Procedures



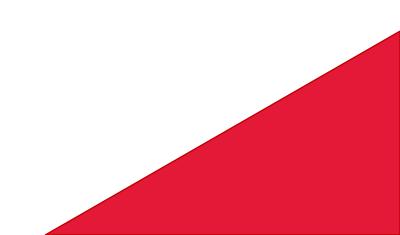
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Student Identification

You will have access to the digital student ID card on the UBSS Mobile App. You will have a QR code.

Please download your UBSS Mobile App today.

https://www.ubss.edu.au/ubss-mobile/?tab=Overview



Important Procedures – Subject Selection



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Log into your myGCA account **today** and select your subjects. Visit the UBSS website for more information on **Subject Selection** and **Courses**. <u>https://www.ubss.edu.au/subject-selection</u> <u>https://www.ubss.edu.au/courses/</u>

Step 1: Log into your myGCA student account

Step 2: On your Student Home Page, click on Student Services Online

Step 3: Click on Subject Selection

Important Procedures – Credit and Recognition of Prior Learning



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Credit and Recognition of Prior Learning is where you receive recognition for previous study where that study is the same as the course you are going to be doing.

To be eligible for Recognition of Prior Learning (RPL), some conditions need to be met. The previous study must have:

- 1. Same/similar content
- 2. Same/similar duration
- 3. Same/similar level of institution, i.e higher education/university or vocational education at an appropriate level of study.
- 4. Application must be made by end of Week 2 of the beginning of your first trimester of study.
- 5. Granting credit for courses that are unrelated to the course for which you are enrolled will not receive the same amount of credit as a related course.

Important Procedures – Credit and Recognition of Prior Learning

How to apply for Recognition of Prior Learning?

Step 1: Log into your myGCA student account

Step 2: On your Student Home Page, click on Student Services Online

Step 3: Click on Support Services and then "Credit and Recognition of Prior Learning".

Credit is granted for students on an individual basis; based on the UBSS Credit and Recognition of Prior Learning Policy found here: <u>https://www.ubss.edu.au/policies-and-procedures</u>



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Important Procedures – Paying your Tuition Fees



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BPAY – the preferred payment option for UBSS



Pay with BPAY – no merchant fees apply!

You have selected to make a payment		
ee below for payment options: lick.here to view the invoice(s).		
Pay with BPAY	NO MERCHANT FEES - SAVE \$20+ PER SUBJE	CT + Preferred
Contact your bank or financial institution to cheque, savings, debit, credit card or transa \$ No merchant surcharge fee © Funds received in 1-2 business days	make this telephone or internet banking payment from your ction account.	NO PROCESSING FEES
 Pay with Bank Transfer 	NO MERCHANT FEES - SAVE \$20+ PER SUBJEC	a
Pay with PayPal Account	MERCHANT FEES APPLY - EXTRA \$20+ PER	SUBJECT
 Pay with PayPal using a Credit Card 	MERCHANT FEES APPLY - EXTRA \$20+ PER	SUBJECT
Pay with Credit/Debit Card	MERCHANT FEES APPLY - EXTRA \$20+ PER	SUBJECT

Important Procedures – Paying your Tuition Fees

How to make a payment?

Step 1: Log into your myGCA student account

Step 2: On your Student Home Page, click on Student Services Online

Step 3: Click on Financial Status

Step 4: On you Account Summary click on Make Payment or Payment and Receipt details and follow instructions.







IMPORTANT! PAY YOUR FEES!

If you do not pay your fees:

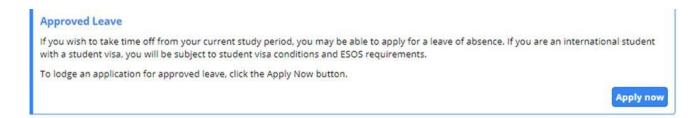
- You will not have access to your MYGCA account
- You will not have access to our online course materials on Moodle
- You cannot sit assessments
- > You will be non compliant with the conditions of your Student VISA
- > Your CoE will be cancelled and the DHA will be informed
- You may be reported to debt collectors



Important Procedures – Medical Leave

Apply for Medical Leave via MyGCA / *Student Services Online / Support Services / Approved Leave* When you visit your Doctor ask for a medical certificate.

Doctors are registered with the Australian government and will have a Medicare Provider Number.



UPLOAD YOUR MEDICAL CERTIFICATE and other documents where applicable.

You must keep the original of all medical documents. DHA may wish to view the document.



Important Procedures – Refund & Cancellation

The Refund and Cancellation Policy is outlined in your Offer Letter.

For more details refer to:

GCA Refund Policy https://www.gca.edu.au/Uploads/files/GCA%20Refund%20Policy%20v12%202019.pdf

Information on Student Tuition Protection Scheme https://www.ubss.edu.au/tuition-protection-service/



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Sexual Assault & Sexual Harrassment

UBSS prides itself on creating a safe environment for the student community. If an incident were to occur on the premises during class hours inform your teacher and/or contact the following Staff-

Emeritus Professor Greg Whateley, Provost - UBSS Melbourne Campus Greg.Whateley@ubss.edu.au

Assistant Professor Gabrielle Whateley Gabrielle.Whateley@ubss.edu.au Assistant Professor Marcella O'Connor Marcella.Oconnor@ubss.edu.au Assistant Professor Veronica Sorace Veronica.Sorace@ubss.edu.au

GCA Sexual Misconduct Prevention and Response Palicy

https://www.gca.edu.au/Uploads/files/GCA%20Sexual%20Misconduct%20Prevention%20an d%20Response%20Policy%20v1(1).pdf

Counselling



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Are you having personal problems? Do you need to talk to someone?

GCA suggests ...

Contact Overseas Student Health Cover (OSHC) <u>Refer Slide 11</u> or call

Lifeline 13 11 14 Beyond Blue 1300 22 4636







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End of trimester holidays are listed on your Academic Calendar available on the UBSS Student Central website. https://www.ubss.edu.au/academic-calendar/

If you would like to apply for holidays during your regular study periods you will need to **apply for a deferment** (3 month leave). For more information about this, please see **our Deferment Policy.** <u>https://www.ubss.edu.au/policies-and-procedures/?tab=Policies%20and%20Procedures</u>

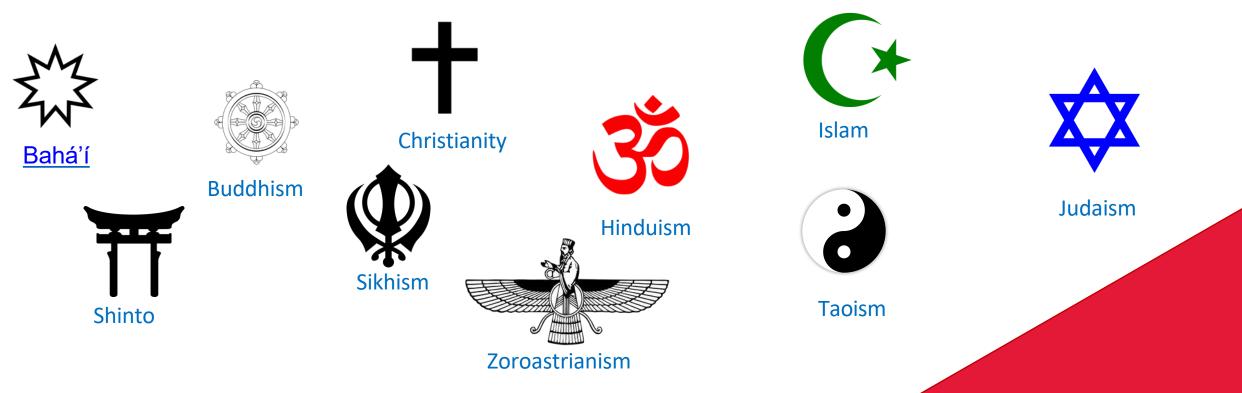
Please send all Deferment enquiries to Madilina.Tresca@ubss.edu.au

Places of Worship



There are no prayer rooms on campus. Please visit the link below to find places of worship near the campus.

https://www.melbourne.vic.gov.au/sitecollectiondocuments/melbourne_city_map.pdf



Compliance (DHA)



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Department of Home Affairs (DHA)

DHA deals with:

- Students visas
- Student visa holders monitoring

DHA is interested in:

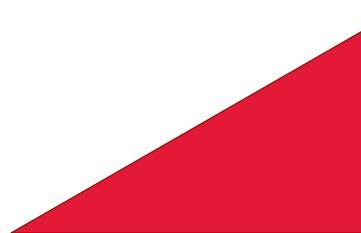
- Your academic progress
- Where you live (via your myGCA account)
- Your employment

Important: Group Colleges Australia / UBSS have a legal responsibility to report students who do not meet the DHA requirements.



Australian Government

Department of Home Affairs





Compliance (DHA)



You choose to apply to the Australian government for a student visa and agree to follow certain rules & conditions to keep your visa – this is called <u>compliance</u>

- Achieve over 50% for all your subjects.
- Pay tuition fees on time.
- Achieve a minimum of 80% attendance.

Academic and non-academic intervention strategies are available to you. For more details refer to: **Policies & Procedures** located on the UBSS website. <u>https://www.ubss.edu.au/policies-and-procedures/</u>

What are your rights at work?

Know your rights

There are some things you should find out from your employer as soon as possible. This includes:

- your pay rate
- whether you're full-time, part-time or casual (this affects your hours of work, pay rate and leave entitlements)
- your hours of work
- what your job duties will be
- whether there's an award or registered agreement that covers your job (this affects your pay rate, hours of work and other entitlements)
- if there's a probation period for your job.

Know your responsibilities

You have responsibilities as an employee. These include performing the duties of your job, being punctual and reliable, and following any workplace policies, procedures, and health and safety rules.

A new job can give you a lot of opportunities - try to make the most of it. Check with your employer to see how you're performing and look for ways to improve how you work.

For more information on your rights and responsibilities at work, visit the website:

https://www.fairwork.gov.au/find-help-for/young-workers-and-students



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Academic Integrity

Academic Integrity is valued at UBSS.

Academic misconduct at UBSS is overseen by the **ACADEMIC INTEGRITY COMMITTEE** that will apply penalties and sanctions for misbehavior.

Please ensure you are familiar with the **ACADEMIC MISCONDUCT POLICY** located on the UBSS website:

https://www.ubss.edu.au/policies-and-procedures

These are some forms of Academic Misconduct

Plagiarism	Reproducing the work of someone else without attribution. When a student submits their own work on multiple occasions this is known as self-plagiarism .	
Collusion	Working with one or more other individuals to complete an assignment, in a way that is not authorised.	
Copying	Reproducing and submitting the work of another student, with or without their knowledge. If a student fails to take reasonable precautions to prevent their own original work from being copied, this may also be considered an offence.	
Impersonation	Falsely presenting oneself, or engaging someone else to present as oneself, in an in-person examination.	
Contract cheating	Contracting a third party to complete an assessment task, generally in exchange for money or other manner of payment.	
Data fabrication and falsification	Manipulating or inventing data with the intent of supporting false conclusions, including manipulating images.	



Policies and Procedures



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You can find all UBSS Policies and Procedures on our website. https://www.ubss.edu.au/policies-and-procedures

COLLEGE CODE OF CONDUCT

This is the Standard of behaviour UBSS expects of everyone.

UBSS reserves the right to suspend or expel any student who in any way breaches the College Code of Conduct or any of the associated College Rules.

UBSS Student Code of Conduct Policy

UBSS Grievance and Appeals Policy (Academic) Policy

ACADEMIC GRIEVANCES

Students are able pursue academic grievances related to:

- Student Academic Progress
- Assessment
- Curriculum
- Awards in a course of study

Unique Student Identifier (USI)



What is the Unique Student Identifier (USI)?

To commence studies with UBSS, the Australian government requires all students to have a Unique Student Identification (USI) number. The USI will create a single government identifier for your entire tertiary education journey wherever you study in Australia. This will help simplify information management for students, education providers and the Australian government.

For students who will graduate after 1 January, 2023 the Australian government requires all students to have a Unique Student Identification (USI) number. The USI will create a single government identifier for your entire tertiary education journey wherever you study in Australia. This will help simplify information management for students, education providers and the Australian government.

What do you need to do?

You will need to read and accept the <u>(USI) Terms and Conditions</u> to use the USI portal. Select the appropriate option below to either supply your previously obtained USI or apply for a new USI.

If you don't have your USI yet, apply for one today at: www.usi.gov.au

Social Media

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Social media is a very important part of the UBSS student experience. We strive to provide our students with high-quality, relevant and useful content at UBSS.

We provide daily content related to Business, Entrepreneurship, Management and UBSS related news.

We invite all students to like and follow our social media accounts, including Facebook, Instagram, LinkedIn and YouTube.

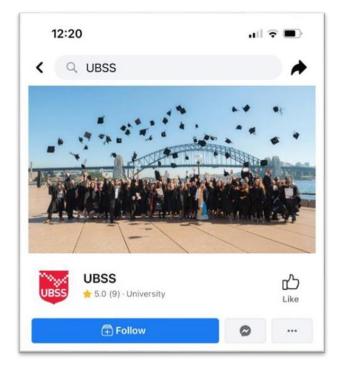




UBSS Australia







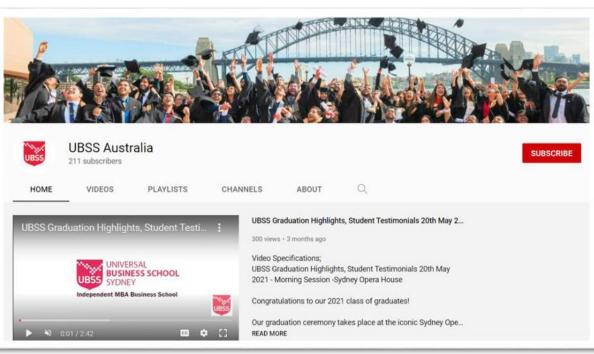
UBSS on Youtube



The multimedia age is here and video technology has become a very important tool for motivating, engaging and instructing students and customers alike.

Feel free to subscribe and follow our video content on the UBSS Australia channel on Youtube. Content related to UBSS events, general business, entrepreneurship and management is regularly uploaded.







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If you have any questions please contact the Learning Support team:

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