

A Review of the features of Mobile Apps offered by Australia Universities



Universal Business School Sydney

Australia

Prepared by

Dr Ashok Chanda

Provost – UBSS Online campus

October 2021

A review of the features of Mobile Apps offered by Australia Universities

Introduction

In the current world of technological advancement, one cannot imagine a life without mobile phone. Every information people want at figure tips. With advancement of IT, education industry too has transformed with adapting technology in all aspects of learning including, online education, eLearning software, online assessments and online student support. Mobile Apps are one of such applications embraced by almost all education providers to give quick access to students on various aspects of learning and student experience.

Mobile App is an application, a piece of software that can be downloaded on your computer, mobile or tablet to perform a task. Mobile apps are programmes that are specifically designed to work on your mobile phone or tablet. In the last few years, Apps have become essential to people's lives.

Almost all Universities and education institutes today are having their apps released, both on Android – Google Store and IOS – Apple Store format. These apps are made to provide users with all kinds of interesting tidbits and tools, like information on upcoming athletic events, or maps of campuses, or laser-beam death rays.

This review is taking a closer look at various published mobile apps of universities to get an idea on what these universities Mobile Apps have to offer. We found, there are range of information available through mobile app, predominantly information such as;

- Explore course
- Access to learning resources
- Important dates
- Timetable
- Library Resources and Research Database
- Library loans and holds
- Assignment due dates
- Assistance with referencing
- Conversational user interface
- Check out final grades and current GPA
- Live chat
- Virtual queuing
- Student Digital Card

- Messages
- Stay up to date with the latest notices
- Share favourites via Facebook, Twitter and email
- Campus Navigation
- Campus room bookings
- Useful information
- Shuttle Bus services
- Parking information
- Events: Find out what events are happening nearby
- Key contacts
- 24/7 Q&A service

Each App are designed with a view to provide some of the above information to students.

In this report, we collected information on Mobile App of the following universities.

1. RMIT University
2. Deakin University
3. University of New South Wales (AGSM)
4. Charles Sturt University
5. Griffith University
6. Queensland University of Technology (QUT)
7. University of Southern Queensland (USQ)
8. Southern Cross University
9. Australian Institute of Business
10. The University of New England
11. Victoria University
12. University of South Australia (UNISA)
13. UBSS

This report is based on desktop research and collection of information from the published sources such as website, marketing materials, reports etc. The information gathered need further authentication and update.

Summary

Based on range of information available on various apps of the universities, we finally categorized features in five areas;

1. Learning Support

2. Student Support
3. Library Support
4. Campus Related Information
5. Other Information

A summary of the available features on these Apps are given in the table 1 and table 2 below.

Table 1 – Summary of the features available

Mobile App Features	RMIT	Deakin	UNSW (AGSM)	CSU	Griffith	QUT
Name of the APP						
	MyRMIT; Library Quest	Deakin Genie	Uni-Verse	Blackboard	MyGriffith	QUT
	RMIT Campus Navigator	Deakin Explore		UniMoves		
	XR Learning Hub	Deakin Borrow		Charlie		
Available on App Store	Yes	Yes	Yes	Yes	Yes	Yes
Learning Support						
Explore Courses	Yes	Yes	Yes	Yes	Yes	Yes
Access to Learning Resources - LMS	Yes	Yes	Yes	Yes	Yes	Yes
Exam, Assignment due dates	Yes	Yes	Yes	Yes	Yes	Yes
Academic Skills, Assistance with Referencing		Yes	Yes	Yes	Yes	Yes
Student Support						
Enrolment						
Fees Payment					Yes	Yes
Important Dates	Yes	Yes	Yes	Yes	Yes	Yes
Timetable	Yes	Yes	Yes	Yes	Yes	Yes
Academic Reports	Yes	Yes	Yes	Yes	Yes	Yes
Live chat						No
Virtual queuing			Yes			No
Student Digital Card			Yes			No
Appointment bookings						No
Library Support						
Library Resources and Databases	Yes	Yes	Yes	Yes	Yes	Yes
Campus Related						
Campus Navigation	Yes		Yes		Yes	Yes
Campus room, computer bookings	Yes	Yes	Yes	Yes	Yes	Yes
Parking, Shuttle Bus services	Yes				Yes	Yes
Campus Safety Information, Medical Emergency	Yes	Yes	Yes	Yes	Yes	Yes
Other Information						
Latest notices, Messages, email	Yes	Yes	Yes	Yes	Yes	Yes
Key contacts, Useful information	Yes	Yes	Yes	Yes	Yes	Yes
News, Events	Yes	Yes	Yes	Yes	Yes	Yes
Surveys	Yes	Yes	Yes	Yes	Yes	Yes

Table 2 – Summary of the features available

Mobile App Features	USQ	SCU	UNE	VU	UNISA	AIB	UBSS
Name of the APP							
	Uconnect	Mobile@SCU	mUNE	MyVU	UniSA App	MyAIB	UBSS Mobile
	Not an App						
Available on App Store	NO	Yes	Yes	Yes	Yes	Yes	Yes
Learning Support							
Explore Courses	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Access to Learning Resources - LMS	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Exam, Assignment due dates	Yes		Yes	Yes	Yes	Yes	Yes
Academic Skills, Assistance with Referencing	Yes	Yes		Yes	Yes	Yes	Yes
Student Support							
Enrolment		Yes		Yes	Yes		Yes
Fees Payment	Yes			Yes	Yes		Yes
Important Dates	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Timetable	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Academic Reports	Yes	Yes	Yes	Yes	Yes	Yes	No
Live chat			No	Yes	No		Yes
Virtual queuing			No	Yes	No		Yes
Student Digital Card		No	No	Yes	Yes		Yes
Appointment bookings		Yes	No	Yes	No	Yes	Yes
Library Support							
Library Resources and Databases	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Campus Related							
Campus Navigation	Yes	Yes	Yes	Yes	Yes		NO
Campus room, computer bookings	Yes	Yes	Yes	Yes	Yes		NO
Parking, Shuttle Bus services	Yes			Yes	Yes		NO
Campus Safety Information, Medical Emergency	Yes	Yes	Yes	Yes	Yes		Yes
Other Information							
Latest notices, Messages, email	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Key contacts, Useful information	Yes	Yes	Yes	Yes	Yes	Yes	Yes
News, Events	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Surveys	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Note:

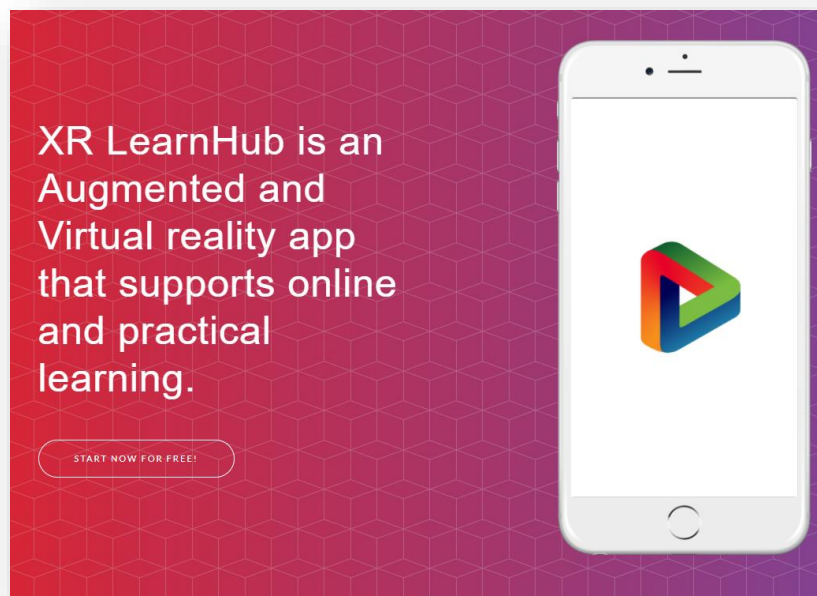
- ‘Blank’ items meaning either ‘No’ or information not available;
- ‘Yes’ means, app does have the feature;
- ‘No’ means, app does not have that feature;
- More details not available as it required student id or login details;
- CSU uses Blackboard mobile application;
- USQ no longer has a mobile app.

1: Mobile App features of RMIT

- All RMIT students have access to a wide range of free software, apps and cloud storage.

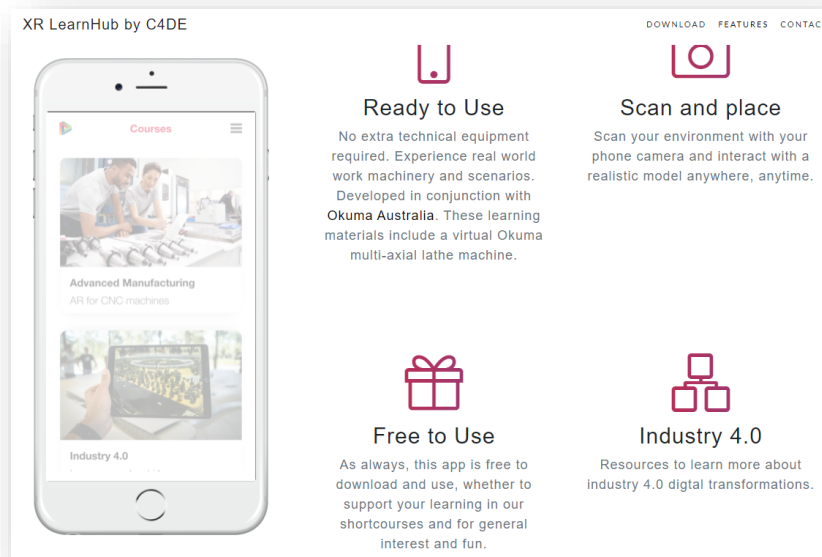
Augmented reality learning experiences

XR Learn HUB

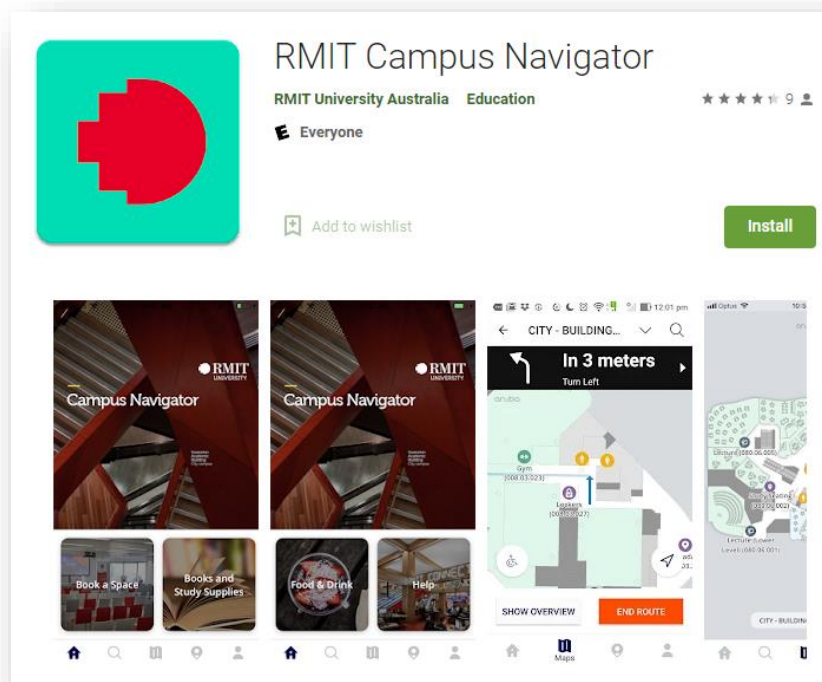


The Centre for Digital Enterprise launches RMIT University's first AR/VR learning app, XR LearnHub.

Augmented reality (AR) in education helps students easily appreciate realistic scenarios. Additionally, its gamified nature makes learning itself more engaging and fun. Our goal was to help students master the practical skills required for real work by supporting online and practical learning through AR technology. The premise is simple: tap a button, transport a scenario or machine model into your environment. Gain key concepts through reward-based activities through the experience.



- For student’s safety RMIT has developed SafeZone app.
- To help student feel safe on campus, a free app SafeZone which is available for any smartphone. SafeZone has three main features, which will allow student to instantly access support and help.



RMIT Campus Navigator has been created to guide you around campus.

At RMIT, we want you to get lost in new ideas, not lost on the grounds. Make a good impression

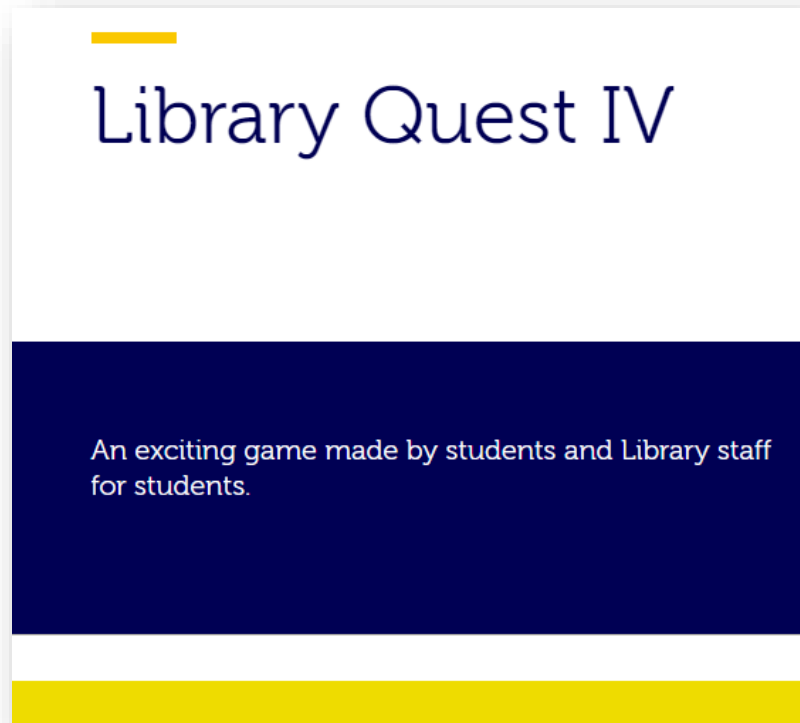
by arriving to class on time with an app that allows you to locate specific tutorial rooms, lecture theatres, and computer labs, and helps you to access the fastest accessible routes to these spaces.

This app will get you wherever you need to be. Assessments due? Get the directions to study areas and silent study spaces. Stayed up late cramming for an exam? Find out the closest coffee shop to you. Gathering research? Gain access to library specific services such as book collections, where to borrow, where to return, and locating the help desk.

Additional features include directions to assistive areas/spaces; printers, copiers and scanners; and print credit recharge stations.

The application will provide Indoor turn-by-turn directions and location awareness for Study areas, Nearby Amenities, Printing/Scanning/Copying, Collections, books and many more across the Library. The app will dynamically route you through lifts, stairs, corridors, and walk ways with GPS like directions within the library.

It has an easy to use and look & feel with a familiar layout. Discover the Fantastic world of RMIT University Library Services



Play this classic adventure game and discover how the fantastic world of RMIT University Library services can help you unlock your potential.

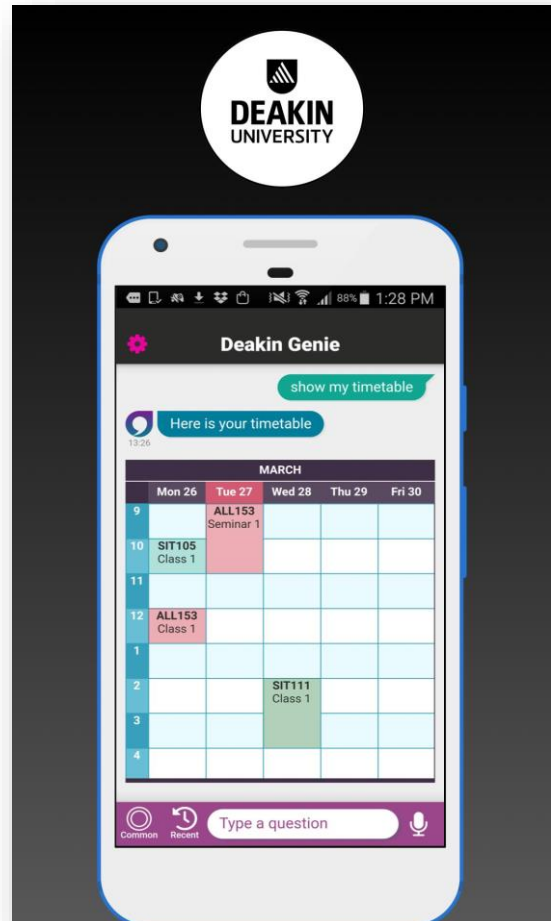
All this knowledge and inspiration in a game that takes 25-30 minutes to play.

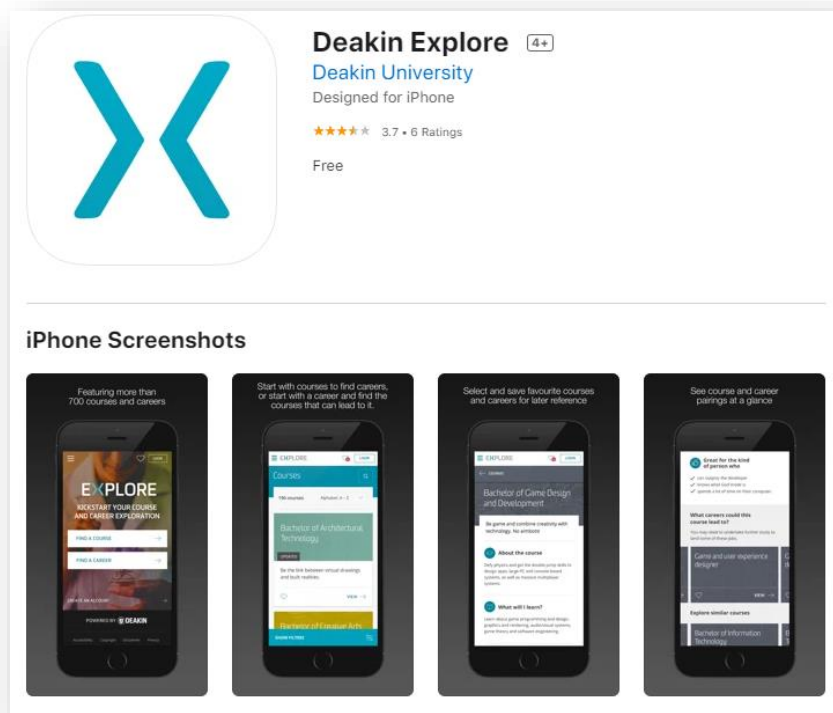
Sources

- <https://www.rmit.edu.au/students/support-and-facilities/it-services-for-students/cyber-safety/applications>
- <https://rmit.libguides.com/apps>
- <https://online.rmit.edu.au/topic/learn-mobile-app-development-online>

2: Mobile App features of Deakin University

- Genie is a smart, friendly and powerful assistant for Deakin students. It's a smartphone app that contains everything students need for studies at Deakin. It's the first stop for information when students on the move.
- New personal assistant – Genie is ready to answer students' questions, and make sure students keep on top of their studies. A voice-controlled smartphone app, Genie is with students 24/7 to ensure students feel supported, organised and in control throughout their studies.
- Genie has a whole host of features to help student manage studies, including:
 - 24/7 Q&A service
 - access to learning resources
 - assignment due dates
 - assistance with referencing
 - conversational user interface
 - important dates
 - library loans and holds
 - timetable
 - voice and text controlled.





Kickstart your course and career exploration with Deakin Explore. Search courses to find matching careers, or start with a career and find the courses that could lead to it. With so many choices you're sure to find the course and career combination that's right for you.

Features:

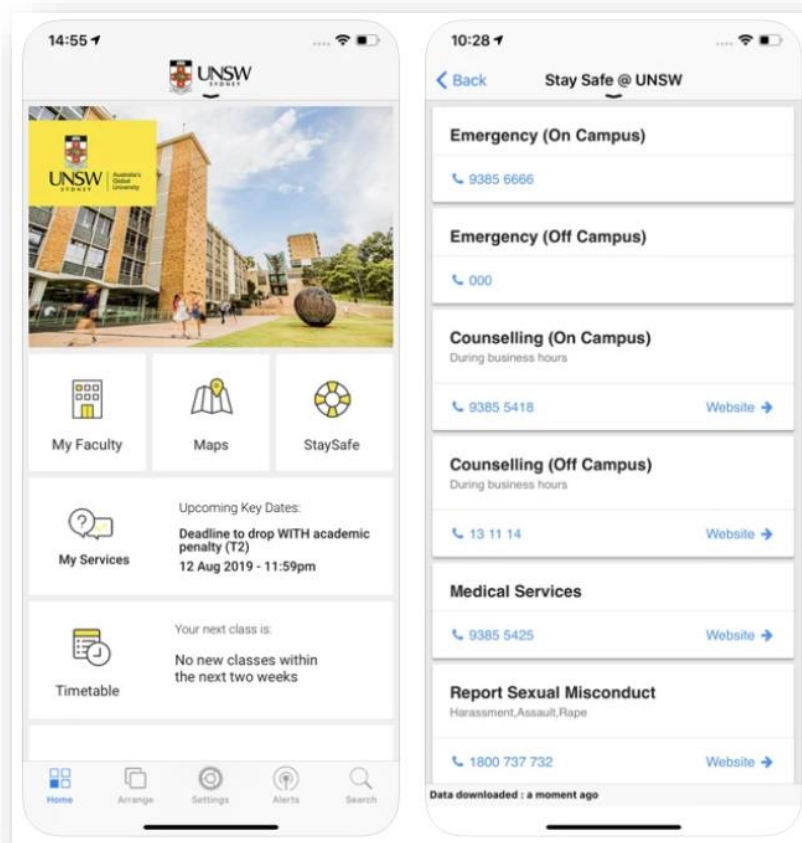
- Explore more than 1000 course and career pairings.
- Enjoy short snappy snippets of useful information.
- Search and filter based on your interests.
- Create a list of your favourite courses and careers to view later.
- Share your favourites via Facebook, Twitter and email.
- Ideal for students, as well as parents, teachers and careers practitioners.

Sources

- <https://genie.deakin.edu.au/>
- <https://www.deakin.edu.au/student-life-and-services/support-services/digital-deakin>
- <https://appsliced.co/app?n=deakinar-discover-deakin>

3: Mobile App features of University of New South Wales (AGSM)

- A new UNSW mobile app 'Uni-Verse' launched. It's the official mobile guide to the uni. The cool features include augmented reality via mobile's camera to ensure that students don't get lost around campus, students can also vote on the best places to eat, keep up-to-date on news and tag events to share with friends.
- Uni-Verse is bursting with all this info and more. It can be downloaded from app store/ market.
- There is also a 'suggestion box' feature, so that students can contact the uni with suggestions, or to alert the uni to issues on campus, with the added option to include a photo if relevant.



The Official App of UNSW, Uni-Verse provides access to a range of key information, services and programs in the palm of your hand. Current Uni-Verse profiles include:

- Future Students (Open Day and Info Day Profiles)
- UNSW Sydney Student
- UNSW Canberra Student
- UNSW GAP 2019

Current Student Profile

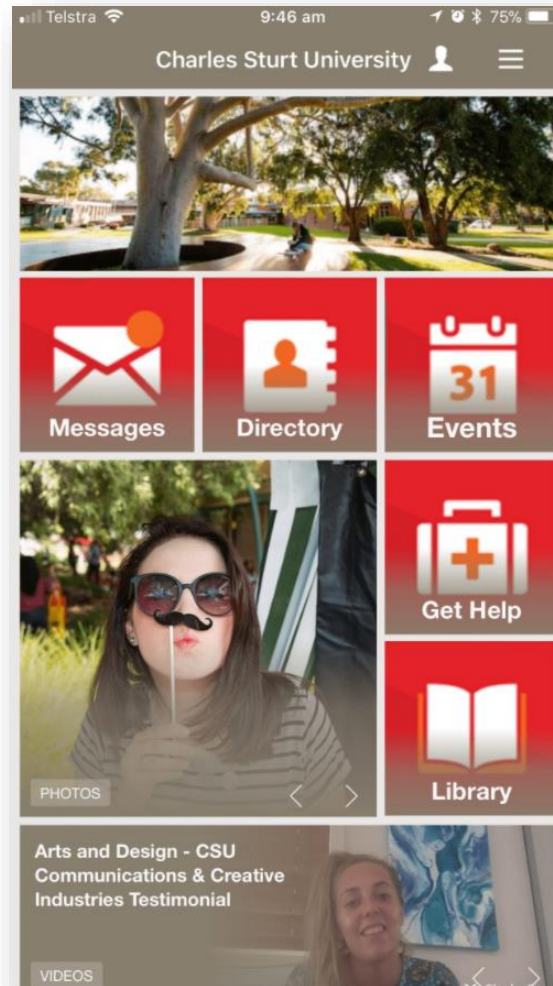
- Class and Exam Timetables
- Maps- Navigate your way around campus to find buildings, accessible routes, parking, food and retail and much more
- My Services- Important information on ID Cards, updating personal information and requesting documents, including transcripts and enrolment statements
- Library- Access your personal account for loans, fees, requests, as well as search the library database for resources and book study spaces
- O-Week- Get your studies off to a flying start!
- Getting Started- Are you a new student? Here you will find information on Accepting/Deferring your Offer, Enrolment, ID Cards, IT Services, Orientation, Settling In etc.
- Arc- Creating the best student experience for all students at UNSW
- My Faculty- Key contacts and information
- Need Help- Key contact information for Getting Started, Support and Development and Health Services
- Accessibility Services- Accessibility routes, requesting assistance and reporting an issue
- Events- Explore what's happening on campus and how to get involved
- Stay Safe- Important contact information to keeping you safe on and off campus

Sources

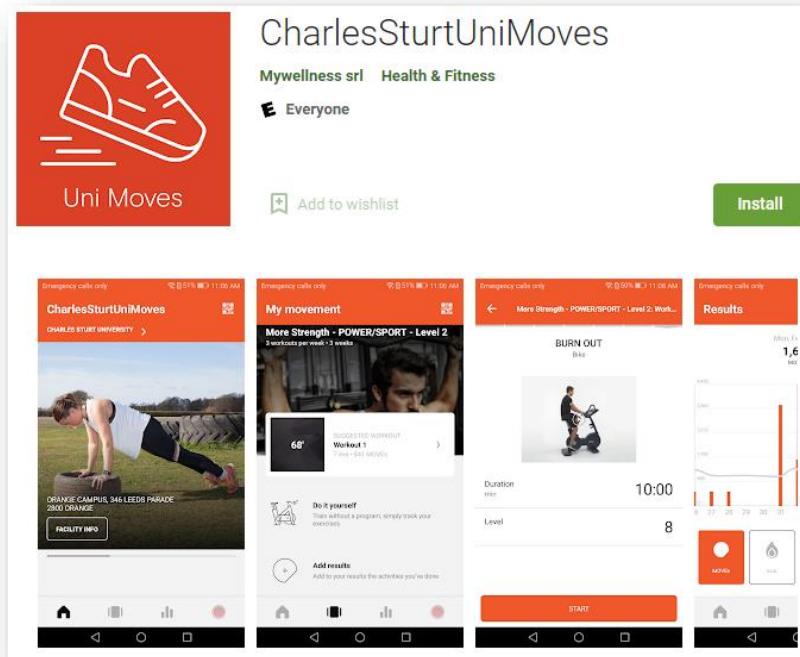
- <https://www.student.unsw.edu.au/universe>
- <https://apps.apple.com/au/app/unsw-uni-verse-official/id1202290649>

4: Mobile App features of Charles Sturt University

This app gives you access to your messages, news, events, help services, the library and much more. It is available for iOS and Android devices and is free so go check it out now!



- Blackboard Mobile app is an avenue for notifications or alerts, interactions with a discussion, Grades, offline content, quiz, content items, due dates, and for activities are released.
- 'Blackboard' app available on online stores:
 - iTunes StoreSM on iPhone[®] device
 - Google Play[™] on Android[®] device
 - Windows Store on Windows[®] device



Sources

- <https://charlie.csu.edu.au/2018/03/19/study-smart-with-your-smartphone/>
- https://www.csu.edu.au/division/learning-and-teaching/interact2_help/home/known-issues/mobile-devices

5: Mobile App features of Griffith University

- Free Griffith app to provide students, staff and visitors with a diverse suite of interactive features to enhance their university experience. Available for Apple iOS and Android devices.
- The Griffith App provides students to Griffith University (Australia) with a diverse suite of interactive features to enhance their university experience.



Features:

- myGriffith: access to student's myGriffith account.
- Maps: intuitive Maps that allow users to navigate and find places of interest on each campus.
- Email: access to Griffith's student email.
- Safety & Security: provides access to important phone numbers and websites, giving all campus stakeholders peace of mind.
- Timetable & Schedule: access to student's upcoming schedule and class timetable.
- Learning@Griffith: a mobile friendly interface for using Learning@Griffith to access on-line course material (Blackboard).
- PebblePad: access to PebblePad e-portfolio.

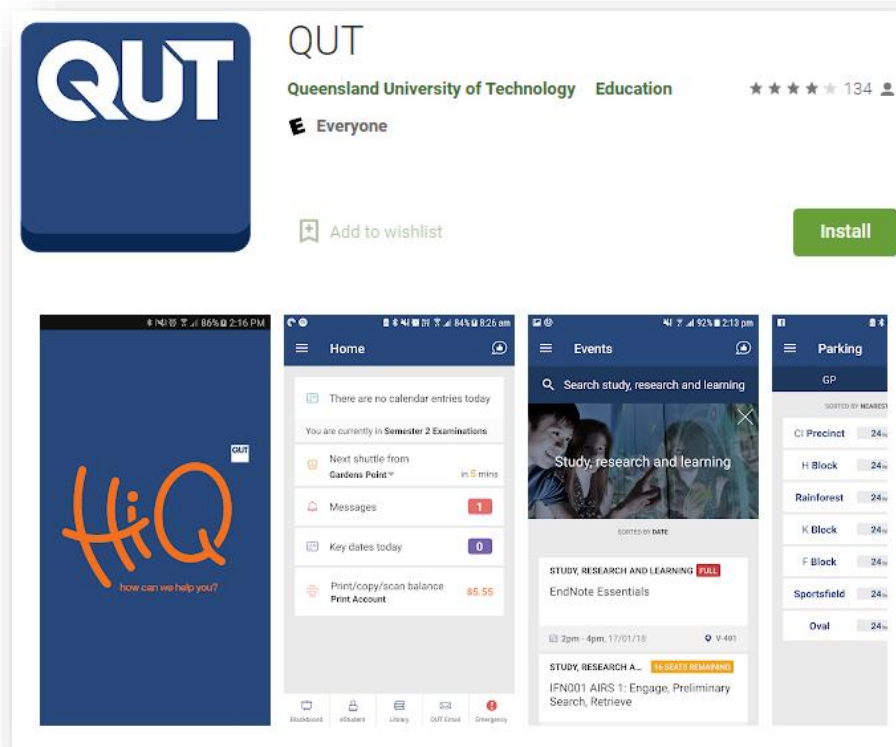
- Transit: Directions to Griffith, Griffith internal bus and QLD Translink timetable information.
- Fee's & Payments: Pay student fees or purchase a range of items required at the University.
- Food & Shops: view information food outlets, retail and shops on campus.
- Library: library hours, search for resources, place holds, and check borrowings and more.
- Parking: information about parking on campus.
- Computer Labs: indicates where available computers are in Labs across all campuses.
- Student Computing: information about computing and resources at Griffith.
- Employment: access to CareerBoard and Unitemps for information about jobs and career opportunities available to students
- Ask us: a mobile friendly interface where staff, current students and future students can instantly have their questions answered.
- Social Feed: aggregated feed of social media and news from Griffith.
- Events: provides event information from a range of university calendars.
- Phonebook: search the public directory for students, faculty, staff and administrators.
- Open Day: information for prospective and new students about Open Day
- Student Services: information and resources about student services and disability services
- Textbooks - information about bookshops or trade, buy and sell second-hand textbooks on the textbook exchange.
- Alumni: information and links for Griffith Alumni.
- Surveys

Sources

- <https://www.griffith.edu.au/digital-solutions/service-catalogue/learning-and-teaching/griffith-mobile-app>
- <https://www.griffith.edu.au/mobile#griffithApp>
- https://play.google.com/store/apps/details?id=com.blackboard.android.central.griffith_au&hl=en_AU&gl=US

6: Mobile App features of Queensland University of Technology (QUT)

- QUT App is mobile assistant for QUT student, staff or alumni, with built in wayfinding, bus schedule, parking locator and more. From orientation to graduation and beyond, it helps students manage studies and personal details, access resources, find way around, get help and much more.



Features for students:

- Messages: Stay up to date with the latest notices from QUT.
- Calendar: View classes, exams and other events students have coming up. Add students’ own personal events and assignment events, or view in landscape orientation to see week at a glance.
- My Units: View current enrolment information and get easy access to unit overviews, Blackboard resource sites, booklists, teaching staff and more.
- My Exams: Check out when exams are on and what students need to bring.
- My Grades: Check out final grades and current GPA.
- Goal GPA Calculator: Calculate what GPA students need to maintain for the remainder of course in order to achieve goal GPA.
- Wayfinder: Use the interactive campus maps or browse for areas of interest, services and building locations across campus.

- Shuttle Bus: Find out when the next inter-campus shuttle bus is due to arrive or plan trips between campuses.
- Parking: Find out an available parking space on campus and how much it will cost.
- Events: Find out what events are happening nearby

Source

- https://play.google.com/store/apps/details?id=au.edu.qut.app&hl=en_AU&gl=US

7: Mobile App features of University of Southern Queensland (USQ)

- USQ has no longer a mobile app. All study assistance applications are currently online only.
- **UConnect** : where students can access email, study materials and stay informed of the latest announcements and events. Some other key features of UConnect include:
 - personalised messages about students' fees
 - upcoming assessment key dates
 - trending FAQs
 - opportunities for personal and professional development
 - creating students' own To Do lists
 - events and activities happening on a campus nearby
 - reminders about important dates and more.

USQ has purchased a subscription to SafeZone, which is free for all staff and students to download on Apple and Android devices. The app also allows USQ Campus Security to send students notifications in the event of an emergency.



If you are a University of Southern Queensland (USQ) student, the USQ App will help you find your way around campus, get organised, allow you to fit more in your day, and help you to find what you need easily.

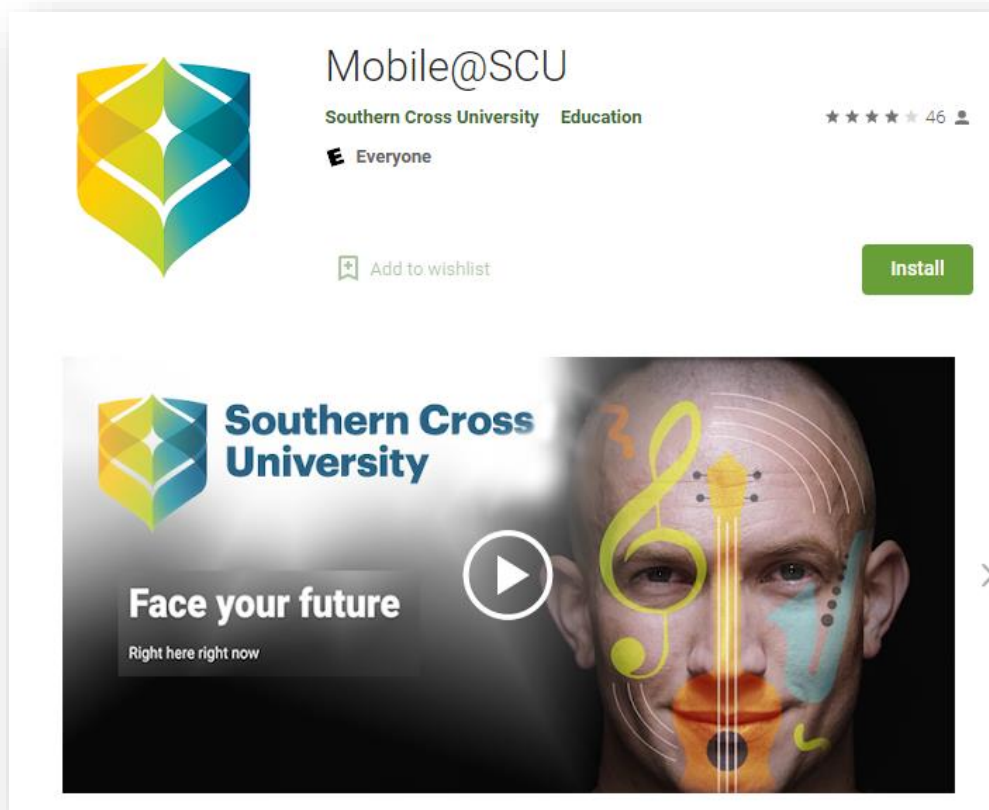
- see your class and exam timetables
- access campus maps
- check assessment results and grades
- access and download StudyDesk content easily
- personalise your dates and events
- receive reminders
- check your UMail
- access commonly used tools
- access the USQ library
- access AskUSQ for help on all things USQ (even the app itself).

Source

- <https://usq.edu.au/current-students/ict/systems/uconnect>
- <https://usqassist.custhelp.com/app/answers/list/kw/USQ%20Mobile%20App-IT/page/1>

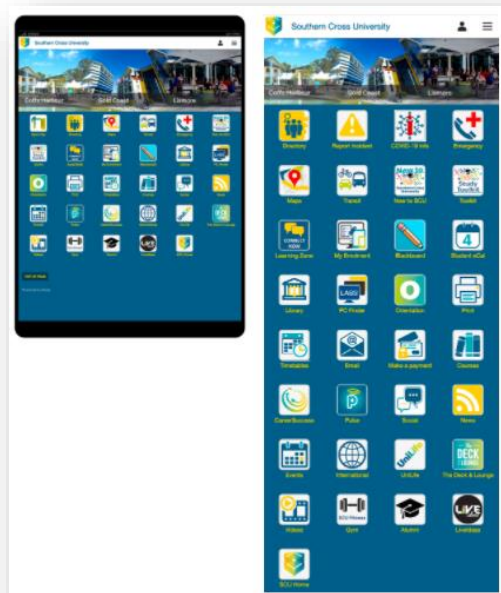
8: Mobile App features of Southern Cross University

- *SCU Mobile or Mobile@SCU* is a free mobile campus application that lets the SCU community stay connected wherever they are. Currently available for iOS and Android devices as a free download from the iTunes and Google Play App Stores.
- *Blackboard mobile app*: lets the SCU student and staff community stay connected wherever they are to Blackboard content such as: announcements, discussions, units, grades, blogs and tasks. The application is free and is available for iOS and Android devices and is available from the iTunes App Store and Google Play Store.



- Directory: Get in touch with anyone campus-wide, add person directly to your phone's address book.
- Maps: Search each campus buildings and spaces. Information about each pinpoint and direction from your location.
- Blackboard Learn: Get instant access to all of your Blackboard Learn™ course content on the go. Check grades, post to discussion forums, view important class announcements, read and download assignments, upload content and more.
- New to SCU/Toolkit/Academic Skills: Your main source of support and study skills.

- MyEnrolment: Log directly into your enrolment portal.
- News/Events: Keep up with all the happenings on and off campus with news, including the SCU Facebook, Twitter, International, Orientation, UniLife and more.
- Course Search: Search our complete course database for programs, units and preparation courses.
- Orientation: open all the time, plan your schedule, checklist and much more.
- International: One step click for international students to find all the information you need to study, arrive and live at SCU.
- PC Finder: Find a vacant lab computer on any campus online. Check before you travel into uni. Book your computer so you know it will be available for you at the time you choose.
- Pulse: tell the University what you think - about any topic, any time, anywhere. Students can share and see what others are saying/feeling/experiencing - good or bad.
- Library: Easily access library resources including databases, catalogues, account information and news and events.
- Print: Access print app to print anywhere, anytime on campus.
- Videos/Photos: Access all of SCU YouTube, Vimeo and Instagram feeds.
- Get Help: Get access to important numbers and information when you need them. Call to report an emergency or get information from the SCU Emergency Information Hotline.
- Student Resource Links: Timetables; Transit travel; CareerSuccess; Alumni; UniLife; Gym&Pool; The Deck



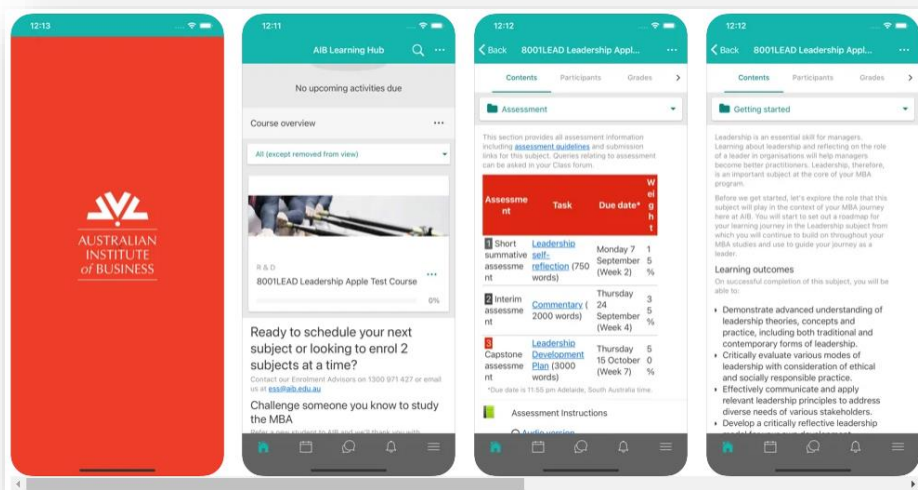
Source

- <https://spark.scu.edu.au/kb/ts/learning-technology-resources/scu-mobile-app-mobile-scu-and-blackboard-mobile-app>
- https://play.google.com/store/apps/details?id=com.blackboard.android.central.scu_au&hl=en_AU&gl=US

9: Mobile App features of Australian Institute of Business

MyAIB App

- Focus on learning content access
- Listen to audio versions of module / subject
- Read or listen to e-book
- Watch videos
- Allow students to download content to view subject offline to save cellular data
- Receive notification for assessments and webinars, checking grade, chat with peers and reaching out to facilitators
- MyAIB App is available for download on google play and Apple app store



Designed for our busy students, the myAIB app helps you keep up with your studies on the go. The most important things you need in one place – you can access your learning materials, check your grades, chat with peers on the forum, reach out to your Online Learning Facilitator and more.

You can find your:

- Learning materials
- Upcoming assignments
- Key dates
- Interactive videos to support your studies
- Grades
- Submit assessments
- Webinar recordings

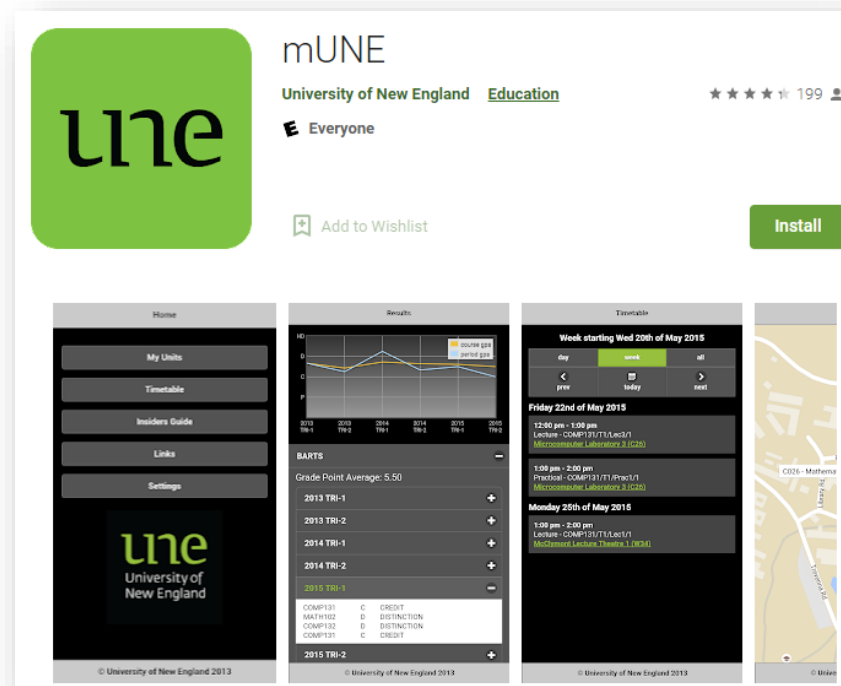
- Latest announcements
- FAQs

Source

- <https://apps.apple.com/au/app/myaib/id1539149258>

10: Mobile App features of The University of New England

UNE Engage Mobile App available from the Apple or Google store.



- Using our application is easy – here’s how it works:
- Just open the app and tell us about you, complete your profile.
- The app uses your information so we can match you with the best expert for you.
- You’ll see your expert's details, including location, languages and nationality.
- Your expert can help you understand different course options and assist you with your applications to study at UNE.
- Upload documents for your application, complete relevant paperwork.
- You’ll see your expert's details, including location, languages and nationality.
- Your expert can help you understand different course options and assist you with your applications to study at UNE.
- Upload documents for your application, complete relevant paperwork.

Features:

- Access official unit information for your enrolled units.
- View your timetable, always know where and when your next class is.
- Know where you need to be with an interactive campus map.

- A grade calculator to help you plan your assessments. Enter your desired grade and your grades so far and it will calculate the minimum required grade for your remaining assessments.
- Quick access to your units in Moodle.
- Once you have logged in and your data has downloaded, this app will continue to work offline.

Source

- https://play.google.com/store/apps/details?id=com.sofiri.une&hl=en_AU&gl=US
- <https://www.une.edu.au/study/international/contact-us/une-engage>

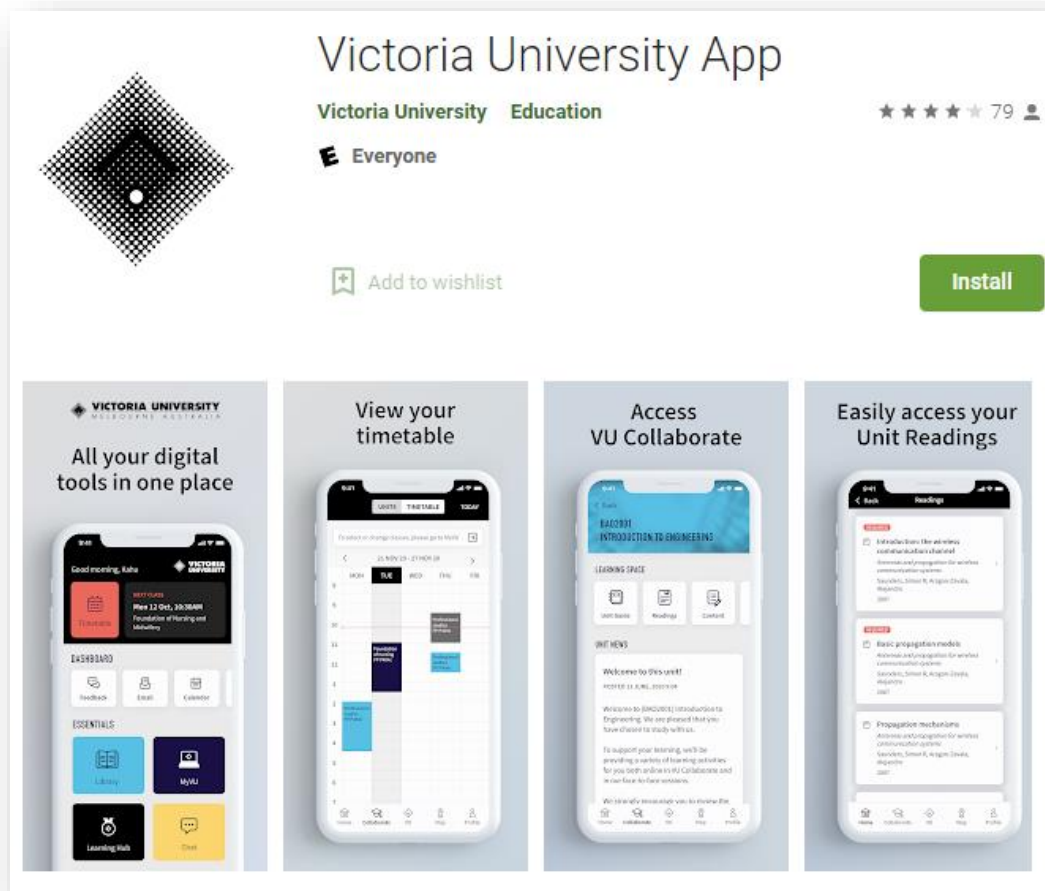
11: Mobile App features of Victoria University

- Victoria University App is designed for all current Victoria University and VU Polytechnic students.
- It provides a handy portal to all of your essential digital systems – so you can keep track of your classes, assignments, Essential Activities, results and more.

How to Use VU App

- Once you have logged in, you can use the Victoria University App to do the following:
 - view your current and past unit content, assessments, results and teacher communication on VU Collaborate
 - keep track of your next due assignments and upcoming classes
 - view your timetable
 - access MyVU to see your VU student details including invoices, enrolment, results and examination information
 - access your Learning Hub account to add, book and validate Essential Activities
 - explore VU campuses with the interactive maps to find bathrooms, lifts, accessible entrances and more
 - access your digital ID student card which can be used in the VU Library
 - browse an array of specialised VU services and facilities including VU Library, ITS and Student Life
 - stay up-to-date with important, personalised university notifications.





Source

- <https://www.vu.edu.au/current-students/new-to-vu/student-tools-it-services/download-apps-software/victoria-university-app>
- https://play.google.com/store/apps/details?id=au.edu.vu.studentapp&hl=en_AU&gl=US

12: Mobile App features of University of South Australia (UNISA)

- The UniSA App is your one stop shop to access a range of services and resources to help you with your studies.
- The App was originally developed “by students, for students” and began its life as a student project within the Digital Innovation Studio, led by Dr Jing Gao from the School of IT and Mathematical Sciences, Information Strategy & Technology Services (ISTS) and the UniSA Library. Since then, the App has undergone multiple iterations, to arrive at what students see today.
- **Assessments** - See your own assessment information and course results as soon as they become available. Request extensions or open the assessment in learnonline directly on your device.
- **Calendar** - The useful student timetable feature allows you to access your student timetable directly on your mobile device, view your weekly classes and your assessment due dates. Handy maps will also help you get to the right place.
- **Study room booking** - Book a study room in the Library of your choice for any campus. You can choose one that suits the size of your group and the equipment needed.
- **Courses** - See all the information about all your courses quickly and easily. View upcoming classes, assessments, access course contact details and more.
- **Other features**
 - Customisable quick links
 - Latest announcements
 - Staff Directory
 - Print Quota
 - Barcode
 - Find a PC
 - Campus Info
 - Library
- Useful Apps (such as SafeZone; USASA Diary and Deals; Lost on Campus)



- The UniSA Student App has been thoroughly tested on many iOS and Android versions, but sometimes a device manufacturer may introduce a bug in the phone operating system. If you find that the UniSA Student App experiences a crash, please ensure that your phone has the latest version of its operating system, by following the steps below:
 - Update your mobile to the latest OS for that device (iOS instructions, Android instructions)
 - Once completed, restart your mobile
 - Open the UniSA Student App. If a crash occurs again, please report this to the IT Help Desk.



Designed for students, by students, the new student app allows you to connect to a range of services and resources relevant to your study at UniSA. Find out more about your courses, access your timetable, orientate yourself around campus, access useful apps, find a PC, keep in touch with what's going on, provide feedback and make suggestions on how UniSA can improve its services and facilities.

You can access:

- Timetables
- Course information
- Study notifications

- Campus room bookings
- Printing quotas
- myLibrary
- Key contacts
- Location & maps
- USASA Diary & Deals

It's the best way to get started at UniSA!

- If you find that the login process to the UniSA Student App Fails with an error screen, it is most likely related to cookies being disabled on your default device browser (e.g. Safari or Chrome).
- The UniSA Student App uses browser cookies to facilitate the authentication process. As such you will need to allow cookies on your default browser on your mobile device.

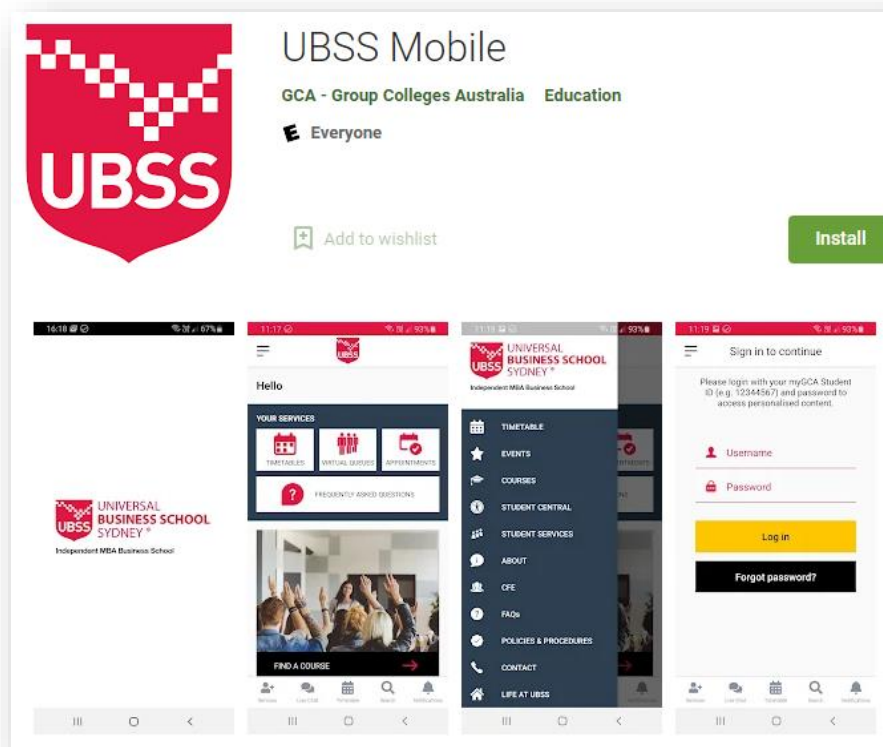
Source

- <https://i.unisa.edu.au/askit/students/software-apps/mobile-app/>
- <https://play.google.com/store/apps/details?id=au.edu.unisa.unisamobileapp&hl=en&gl=US>

13. Mobile App features of UBSS

CQ Mobile App – white labelled “UBSS Mobile”

- Mobilises all campus support services and resources
- Provides access to popular student features of myGCA Connect SMS.
- Supports a personalised timetable and schedule.
- Provides access to online classes.
- Digital student ID card – students can access their student ID card without having the need to carry a physical ID card. The digital card utilises QR code and NFC scanning technology – students can scan or tap-and-go for attendance, anytime via their mobile device.
- Virtual queueing.
- Supports personalised notifications, reminders, and alerts.
- Captures feedback for support services rendered – critical for user engagement.
- Supports scheduling a physical or virtual appointment with a lecturer or support staff.
- Live Chat: staff, current students and future students can instantly have their questions answered.
- UBSS Mobile App is available for download on google play and Apple app store.



Transport yourself to UBSS with the UBSS mobile app!

UBSS mobile provides a mobile portal to a range of key information, news, services and courses at UBSS.

Features;

You can use this app to;

- check key dates and events from around campus
- prospective students can obtain important information about courses and life at UBSS
- browse people and review details of the impressive academic team
- read UBSS news sources and social media
- see timetable information

Source

- https://play.google.com/store/apps/details?id=au.edu.gca.ubssmobile&hl=en_AU&gl=US
- <https://www.ubss.edu.au/ubss-mobile/>

*